



## Testimonials

We know that you can't always believe what a company says about itself or its service, and we don't want you to just take our word that we are the best. We can tend to be biased, but you certainly can believe what our clients have to say.

We have over 5,000 more-than-satisfied clients that would never allow any other carpet cleaning company into their home.

Here are what just a few of them have to say about our company, our technicians, and our service. All references are available upon request.

October 16th, 2018 "Prompt, courteous, quick. I called expecting a full week to wait...instead was surprised they could get me in next day...only took an hour." Lucy Klebesidel, Palmer

October 3rd, 2018 "Great-Super job! Surprised at how clean it was. Very nice service man! Made us feel comfortable/very courteous. Did excellent job. Happy with professionalism, way the job was performed, outcome of the carpet job. Looks better than when we moved in." Sue Christenson, Wasilla

September 6th, 2018 "Always been satisfied. With the exception of one time (several years ago) the cleaners have always been pleasant and efficient." Pansy Herring, Wasilla

August 31st, 2018 "Very good. Always a great job. Great service every time and excellent cleaning of furniture." Warren Sharp, Palmer

August 1st, 2018 "Friendly, punctual, nice work! Fulfilled one of the requirements toward getting rental deposit back. Carpet looks clean as it can and smells good." Tamara Saunders, Wasilla

July 19th, 2018 "First time! So far, so good! On time & stuck to agreed costs. Attention to detail. Knowledge of products used. The carpet is clean & it looks great. Hunter was very professional & knowledgeable. He also was diligent & careful moving furniture." Merv & Pamela Ehlers, Wasilla

July 13th, 2018 "Very professional, on time, excellent work and communication, friendly, respectful, quality work. All appointments have been executed professionally on time and with great work ethics. Walked me through before and after the jobs were complete. Excellent at explaining the process." Nina Arvin, Wasilla

June 23rd, 2018 "So far I'm impressed. We had our living room carpets cleaned after having new carpet installed a year ago. My carpet looks brand new again. And we have seven dogs!! The dog smell is gone and the service was quick!" Shawanna Braggs, Wasilla



June 20th, 2018 "Great! Fit us in on short notice. Happy with flexibility of Jason working with our needs and Amy's quick scheduling." Rachel Gregory, Anchorage

May 22nd, 2018 "Professional. Smell is fantastic. I don't smell the dirt now." :) Michelle Jeffreys, Wasilla.

May 22nd, 2018 "Professional. Smell is fantastic. I don't smell the dirt now." :) Michelle Jeffreys, Wasilla.

May 22nd, 2018 "The personnel of TCM should all be commended for their professional integrity and immediate response. They continued to ensure all necessary work was completed." Alice Kisner, Anchorage

April 4th, 2018 "Superb work, high integrity, honesty & caring. Basement restoration as well as a top floor washer dryer installation. Care of the elderly. We can now wash laundry upstairs. This eliminates tripping & falling and injury on a staircase. This was carefully engineered and so very well done." Jim Knutson, Anchorage

March 30th, 2018 "Your rep did a great job. We had several well used /stained areas and he took the extra time to go over it several times. Those areas came out looking great!" William Benedict, Anchorage

March 14th, 2018 "So far loving your company. Office personnel staff is great. Cleaning tech was professional but not stuffy. He is a very hard working young man. I feel like the cleaning tech did not rush the cleaning. He's deserving a raise!!" Trish Harrison, Wasilla

March 10th, 2018 "Skylar arrived early and was friendly & professional. He listened to my specific needs and went above and beyond to give us beautifully clean carpet! I love that the company confirmed our appointment and that Skylar was early. Also there was a nasty wax spill that he was determined to get out for us-he won!" Debbie Passmore, Wasilla

February 29th, 2018 "First time. Great. Very nice and on time." Melissa Nelson, Anchorage

February 14th, 2018 "Excellent. Carpets smell fresh! Excellent Customer Service." Rosenda Reed, Anchorage

January 26th, 2018 "Very professional and pleasant. Came exactly on time. He was quick and didn't mind the dog barking at him." Kathryn Katel, Anchorage

January 12th, 2018 "Your work is thorough and quality." Cami Dalton, Anchorage

December 27th, 2017 "Free quote, quick service, good work. Stains I didn't think could come out are gone! Tonya Jones, Wasilla



December 20th, 2017 "Easy to work with. Friendly techs. Quick response. Willing to work with my schedule. Carpets look great! Customer service was excellent." Gabrielle Bauer, Anchorage

December 13th, 2017 "Very courteous, thorough, friendly. Carpets came out clean." Sharon Marten, Palmer

December 12th, 2017 "First time. Professional, friendly and helpful. Thorough job of cleaning. Did not feel rushed, took the time to make sure I was happy with results. I had a few coffee stains on my light carpet. One was really bad as I had not done a good job of immediately cleaning it myself. He was able to get the spot and looking so much better." Nicole Lenaghen, Wasilla

December 8th, 2017 "You all do an amazing job! Professional, attention to detail, excellent outcome. On time. friendly, door cover, corner protectors, professional desire to do a great job." Kelli Toth

November 29th, 2017 "Excellent service from the first call to your office to the completion of cleaning. Isaac is very friendly & customer oriented. Really good expertise on getting tough stains out of our carpet." Gary Abernathy, Palmer

November 17th, 2017 "Excellent. I called a few days before Thanksgiving and you were able to fit me in." Maureen Otto, Palmer

November 13th, 2017 "Very friendly, personable and professional. My dirty white carpet is now white again! They removed the dirt my kids tracked in all over. I appreciate the customer loyalty discounts and information about carpet care." Shanna Courson, Anchorage

November 13th, 2017 "Most excellent. My office, my 15 yr old dog likes it for a piddle place & now it looks brand new. Have super clean carpets & lots of compliments." Charlotte Whitehill, Wasilla

November 12th, 2017 "Very courteous & professional. Everyone was friendly and very concerned about protecting our possessions. We've found a company that we can go to when we have a project we need help with. We would highly recommend TCM to family and friends." Joseph & Judith Smith

November 6th, 2017 "Excellent! Great customer service, quick cleaning & it was quick & easy to get an estimate & appointment. The carpets look great! I am happy with all the options you provide for carpet cleanings & the customer service was great! Overall my carpets are amazing!" Chelsea Krieg, Palmer

November "I think the guy did a great job. Did the job exactly like I asked. Were able to come in while we were away. It was done when I got there." Monique Barnes, Wasilla



October 26th, 2017 "Great job! Very easy to work with. Pasha and Ivan are very conscientious hard workers! Alex did a great job communicating and being responsive to every little detail. Always available. Great managing skills. High integrity through out the entire project. Great communication." Mariann Peterson, Anchorage

October 4th, 2017 "You guys do a great job. I have never had to call you back for a stain returning. Workers are well trained. My carpets are very clean. I appreciate you are on time." Edie Charles, Palmer

"Clean carpets and honest answers to questions. Very friendly employees." Toni Fredrick, Wasilla

September 20th, 2017 "You guys always do a fantastic job. I'm always amazed at how clean everything looks. One of the bedrooms sustained water damage to the carpet while we were out of town. After cleaning you would never know how it looked before. The biggest benefit is having clean carpets every year. And I also appreciate the fact that of any of the stains return you will come back and take care of it." Karen Johnson

September 5th, 2017 "First time. Tanner was fast, friendly, thorough, efficient. Were able to remove cat urine, which is AWESOME! Thoroughly cleaned 3 bedrooms in less than 2 hours." Danielle Scheevel, Wasilla

August 22nd, 2017 "Good job nice guys." Stan Nielsen, Chugiak

August 21st, 2017 "Good. The only thing that was a little frustrating was that I had to do so many "walk thrus" with different people. 2 times w/ Wayne and 2 times w/Chris. I think that could have been done with just 2 inspections before the work & after. They were very quick with actual work that had to be completed. I do love how knowledgeable everyone was. I was informed that you do all sorts of work. So I will be requesting a quote from other things I need done on the house." Sara Benner, Palmer

August 19th, 2017 "Professional, Technican was polite and informative. Did a great job. Incredibly clean carpets." Cheryl Truax, Palmer

August 17th, 2017 "Great Job-Didn't know how well it would clean-but Isaac did great. Isaac was pleasant and worked hard. You have very good credentials." Carol Ann Glasscock, Wasilla

August 16th, 2017 "Awesome! Service is fantastic! I will always recommend TCM. Fast and professional." Kate Grooter, Palmer

August 14th, 2017 "Awesome. Not back breaking for me! Always on time and very nice!" Monica Hamilton

August 10th, 2017 "Satisfied. Tech was on time, thorough & friendly. Reviewed options and did not pressure upsell. Referral discount-saved us \$100. Appreciate that you offer military discount." Rene King, Wasilla



August 7th, 2017 "Helpful and very friendly. You know what you are talking about. Good info!! You were very fast and did everything and more than we expected." Barbara Chowaniec, Palmer

July 26th, 2017 "Awesome! Outstanding. Cannot believe the number one outcome, 5 stars for you & Isaac. It had been so long since last cleaning. Isaac is a true genius & gentleman. Super clean carpet." Bren Rodgers, Eagle River

July 25th, 2017 "I've always been happy with the service & the cleaning. The stains always seem to come out! :) I've had coffee/pet/soda stains TCM has been able to get out. Cleaner carpets & friendly professional service." Julie Jordan, Eagle River

July 23rd, 2017 "This is my first time. I am very pleased with the work and your workman Tony. He was fast, polite and great job on my carpet. Very clean carpet and he cared about job he was doing. Because of his performance today I will use your service again. Thank you!" Pamela Animashaun, Anchorage

July 19th, 2017 "I have already referred your company to several people! I am very impressed. Quality, respectful, professional!! Timely Service. From the first call for cleaning to the rug shampooing...then a call a few days later to make sure I was satisfied. Thank you Isaac so much for a job well done!" Karla Atwood, Wasilla

"First time. Professional employee, personable, patient, thorough, quality. Josh really removed stubborn stains from my older carpet unlike previous carpet cleaners. My carpets look fresh, bright & clean-almost new! Josh was a pleasure to work with and patient when I asked him questions." Karen Gardner, Anchorage

July 17th, 2017 "Courteous and good work. Good job & follow up problems." Bruce Clouser, Anchorage

July 12th, 2017 "Very nice, professional. Isaac was very detailed in explaining the cleaning procedure and what my options were. Extremely professional & friendly to work with. The carpets are now exceptionally clean and he was quick." Lisa Grandchamp, Palmer

July 6th, 2017 "He showed up early which was nice and my carpets were real bad. He did a great job cleaning them the best he could. My carpet is white again!!" Brook Williams

July 5th, 2017 "Awesome job. Carpet looks brand new. Awesome young man, very polite." Jennifer Stevenson

July 3rd, 2017 "Good company, flexible with their schedule and budget. Was project managers first job with TCM." Terry Daniels, Anchorage

June 26th, 2017 "First time. From the nice lady on the phone, to the on the dot arrival time, the entire experience has been super pleasant. Top notch. Thanks!! Isaac was super pleasant to work with. He took the time to explain in detail what he could do to restore the carpet like new." Kathy Russel, Wasilla



June 15th, 2017 "This is the first time. I'm very pleased! The young man that did the work did a great job explaining what he was going to do-gave me options and explained each. My carpets look exceptionally well. I will recommend your business because of the job and that it was done in the time I was told." Marilyn Powell, Wasilla

May 30th, 2017 "People who gave quote were very informative. The man who actually did the work was just great. No problems-highly recommend. He worked hard on a couple of dog stains. I think they are now gone. He is well trained." Judy Lynch

May 19th, 2017 "First time. You guys did a great job cleaning carpets and upholstery. All looks "way" cleaner! Feel great about it. Hunter and Tony were hard working, professional and kind. We will call again in future for carpet cleaning needs. We really appreciate that you were able to change our day of cleaning on short notice! Also took care of dirtier spots." Kathleen, Anchorage

May 18th, 2017 "Very happy, professional!" Traci Shaw, Wasilla

May 12th, 2017 "Outstanding. Every contact was professional & courteous." Mina O'Dell, Anchorage

May 11th, 2017 "Great service, fast job. Love working with you all. You have done great work in the past. I will always use TCM." Kate Grooter

May 4th, 2017 "I was very pleased with the detailed estimate, professionalism, concern for my time frame and my job requirements. I had company coming so it was important for me to get the job done as soon as possible and they were able to accommodate. They were able to answer all my questions and concerns regarding mold. Kudos to Josh, Wayne and the two young men who did the reconstruction." Cheryl Arruda, Anchorage

April 29th, 2017 "Good service, friendly employees. Happy with preparation & protection of property. Responsiveness to requests & adhering to scheduled appointment times." Mark James, Anchorage

April 5th, 2017 "A life saver! We unfortunately had a second claim involving one of the same apartments that you all helped with just weeks earlier. Once again we felt like you all would help us through. I want to thank Wayne, Josh, Anna, Chris, John and all those who helped complete and restore the rental property. Thank you. TCM helps manage and restore our property from start to finish, beginning to end." Lonette Lang Brown, Anchorage

April 5th, 2017 "Good. This was the first time we had experienced any pipes bursting and it was more than frightening to see all that water and potential damage. Our rental unit was over flowed with water on a very cold winter day and Wayne Martin came in with a very cool, calming demeanor and reassured us TCM can take care of the problem. Benefits: 1) Not having to worry about cleaning up all the water and potential mold. 2) Your company provides opportunity to repair everything damaged without dealing with other contractors." Lonette Lang-Brown, Anchorage



March 28th, 2017 "Very happy and impressed with the service I received. Everything was done for me. I didn't have to lift a finger to dry out the floor to install of new carpet." Tom Freeman, Anchorage

March 1st, 2017 "Excellent. Easy payment and friendly service. The house smelled fresh when I walked in." Kathleen Kitzan, Big Lake

February 4th, 2017 "1st time. So far positive. Stains from water leak are gone." Brook Pester, Anchorage

February 3rd, 2017 "1st time. Very good, Josh was very thorough in his cleaning. We had a bad blood stain and he put in extra effort to get it out. Friendly and courteous. Very professional for a man so young. He went the extra yard to give us great service." Mike Dovido, Anchorage

February 2nd, 2017 "The gentleman was very professional. He explained all of my options needed done. One HUGE benefit was he was able to come the same day. My son urinated on the carpet and I wanted the smell gone ASAP. And the company made that happen." Alchinese Murry, Anchorage

January 28th, 2017 "Love the carpets. Quick service!" Midnight Sun Realty

January 27th, 2017 " "Excellent! Professional from start to finish-Ladies on the phone very nice too! Josh was friendly and explained what he was doing. The end result was 100%." 😊 Christine Lamorex, Anchorage

January 19th, 2017 "Very professional, courteous & polite. Josh cleaned our carpet that had not been professionally cleaned in 10 years and had many dog stains. It looks and smells wonderful. I called for an appointment and got the cleaning the same week." Kathryn Kalal Anchorage

January 17th, 2017 "Our travertine flooring was in desperate need of cleaning. I was nervous the outcome of professional cleaning could damage the flooring but it certainly did not. Service techs were very professional, very detailed in educating me in the cleaning process." Janelle Marion, Anchorage

January 11th, 2017 "TCM has been very courteous. Isaac is a hard worker and very concerned about making sure we were happy with the job-well done. Isaac was early and he did an excellent job. He asked about any spots we had concerns about and was able to remove all of them." Angella Phillips, Wasilla

January 10th "Good. Cleaning service, carpet cleaning., etc. Love the Cleaning Crew!" Pat Evans, Palmer

December 15th, 2016 "Very professional staff, very quickly responsive, timely, friendly, good quality work! Can't say enough about how great the staff was! Felt like we were actually heard about what we wanted & didn't want. Flexible, but then when we were



ready to move forward the work was fast & quality great. We always felt like knew what was going on the plan & what to expect. We appreciated the knowledge you had about insurance and worked w/them to make it easy & seamless from beginning to end. This was our first restoration project so we were glad that you were easy to work with & made the experience easy & timely." Audrey Pahl, Anchorage

"Always had great service. Had a call back to go over some spots. Gladly came back and redid them. Always available even on short notice." Robin Frick, Wasilla

"Wow! The young man evidently knew what he was doing. Moved furniture, worked steadily for over 3 hours. The cleaning is certainly good, but his cheerful attitude toward his work was outstanding. It is hard to imagine it would look so much better. (1st time it's been deep cleaned in the 25 years it has been in use!)" Phyllis Sullivan, Wasilla

"1st time. Excellent Service. Reasonable Price. Personable worker who knew his job. Good time." Vera Gorch, Wasilla

"I was very pleased with the work done on my house. Prompt, polite and gave thorough attention to my requests." Cathleen Dullinger, Anchorage

"All of the individuals I met were wonderful, kind and professional. The job they did was excellent. I'm happy with all the experiences I had. Great company." Yvette Wilkins, Eagle River

"Good. This company is positively recommended by others and myself. I have been satisfied and impressed each time I've contracted on both restoration projects. I have been pleased with the quick and professional response as much as the honesty & mastery of their skills." Le Ann Smith, Palmer

"1st time. Good. They did a good job cleaning our carpets." Dennis White, Wasilla

"Always a great job. Great guys who come into our home. Always friendly and courteous. Few years ago wasn't happy of job! Found several spots! Called up & they sent out a new guy who redid the carpets! Very thorough job. (Even did our trailer carpet one year.) Very happy with results." Kelli Varner, Wasilla

"I think you are very reliable and the people who do the work are polite, and do a quality job. The young man Anthony did a very good job and had a nice friendly personality." Lori Bradford, Anchorage

"Nice job-good price-friendly employees. Cleaned bedroom carpet. Took time to hear my concerns. Dependable. Pleasure to do business with." Cheryl Boyd, Palmer

"Excellent service, very pleased. You are always early, ready to work. Carpets look brand new. Technician Skylar was a very hard worker and pleasant young man to deal with." Cindy Harrower, Eagle River



"I prefer Skylar for my cleaning. He's very knowledgeable, kind and very thorough. Skylar did a great job on fixing my grout in my entry way. It looks so much better. My carpets stay looking better and replacement isn't needed as frequently." Christy's Cottage, Wasilla

"Your company does excellent work. You show up when you say you will, get the job done and then depart. The best benefit is not having the house smell like our dogs did things they shouldn't have on the carpets." Michael Foster, Wasilla

"Anytime I haven't been happy with the results you come back to fix it. Overall I've been happy especially with getting a rebate if I use you every 6 months. You came back first time we used you to reclean the carpets and they came out perfect. I like the rebate and the flexibility since mine had expired a few days before. You want to please." Taryn Shane, Wasilla

"Excellent customer service via Amy. Skylar & Tanner. Wonderful discounts and benefits. Thank you!! Skyler and Tanner were both very pleasant and helpful workers. Enjoyed them both. Clean carpets!! Helpful service and very pleasant office staff." Daniel Page, Palmer

November 11th, 2016 "Very customer service focused. The tile and grout looks great! Very pleased with the results." Meredith Weinbrecht, Anchorage

November 10th, 2016 "Good Reputation, Friendly Staff, Awesome Company!" On time, professional techs." Dawn Conant, Wasilla

November 5th, 2016 "Prompt & Courteous. Skylar has been great each time. The last time Skylar was here, the machine broke down. He didn't leave, stayed late & got the job done. Excellent service and professionalism. Your service helps us maintain the health and cleanliness in our home. Two large dogs can be a handful! Being weekly commuters, the Saturday service is a huge benefit. Thank you so much." Rodney and Scotia Larson, Wasilla

November 5th, 2016 "3-4 times when he was just The Carpet Man. Awesome. Numerous pet and wine stains on the carpets-he removed them all! Prompt service when making appointment. On time arrival of technician, thorough and speedy job. I couldn't be happier to have "re-found" Jeremy and his team." Donna Green, Wasilla

November 3rd, 2016 "Excellent. High quality efficient work. You quickly attended to us and worked with the insurance adjuster." Arne Bue, Anchorage

October 22nd, 2016 "This is a great company and has always delivered great service, arrive in a timely manner, are very friendly and have done a fantastic job cleaning 30 year old carpets!! I have never been disappointed with their customer service or their quality. And now they have added Saturdays to the "Menu" making it even more convenient and better for the customer. The staff has a solid knowledge about my carpets, how to treat them, how to clean them different kinds of stains and how to advise me on future care." Amy Olmstead, Anchorage



October 14th, 2016 "Awesome! He was fast, did an excellent job. The pet treatment helped a lot." Stephanie Mraz, Palmer

October 15th, 2016 "This is the first time. Close to our home. Excellent customer service via Amy, Skyler and Tanner! Wonderful discounts and benefits. Thank you!! Skyler and Tanner were both very pleasant and helpful workers. Enjoyed them both. Clean carpets! Helpful service and very pleasant office staff!" Danielle Page, Palmer

October 4th, 2016 "First time. Outstanding! The recommendations to use TCM that I received from Melissa Rogers & Steve Kaleak Jr were quite accurate! The technician was prompt, professional & courteous. He did not make a mess in the house. I've had that experience with other services. Incredibly clean carpets, no wet musty smell after the cleaning." Cheryle Richardson, Wasilla

September 23rd, 2016 "Great! Quality of service, price point, follow up. Clean carpets!" Darcey Hart, Anchorage

September 9th, 2016 "We could not have been happier with the service you provided. You came immediately when our basement flooded. Every person we dealt with was polite, helpful and most of all skilled at what they did. The company culture is exceptional from the front office, to the laborers and managers. Our house flooded which we were trying to get on the market and 3 days before we left for a week to attend a wedding. I was anxious and stressed and not happy with how the house smelled. I admit I was not very pleasant to Wayne over the phone but he calmed me down. I felt like he listened and would make it all right. He did! The house looks and smells perfect now! And Wayne was so nice, kind and calming! The house looks amazing! The work was done so well and with such attention to detail that I just want to stay in that part of the house and enjoy it!" Mary- Ellen Meddleton, Anchorage

August 8th, 2016 "Fantastic! Anthony was not only great at carpet cleaning but also very personable. Great customer service! Very accommodating!" Kari Welsh, Anchorage

August 5th, 2016 "Great job cleaning. Person doing job did great & was very professional." William Whisman

August 5th, 2016 "It was great. Skylar was outstanding. Quick and on point. Quick service, nice & informative." Travis Erickson

"Very good. Prompt, polite, efficient. Today was my first carpet and duct cleaning of my new house. Everything went great. The technicians Tanner & Anthony were very professional, polite & did excellent work. Benefit one: Clean carpets, will help w/odor. Benefit two: I can run the furnace w/o filling the house (or my lungs) with dust." Donna Howe, Palmer

July 28th, 2016 "Professional & competent. The floor tile cleaning & sealing was well done and thorough. I especially appreciate the file folder with information and copies of your work order." Bobby Ackley, Wasilla



July 27th, 2016 "Good. Service calls are on time. Carpet looks great after service. Company is professional. Company was excellent removing pet smell from previous tenant's dogs." Kim Ryals, Palmer

July 26th, 2016 "Satisfied as always. Happy with the detail the representatives provides. Everything is perfect." Benita Sanguinetti, Anchorage

July 19th, 2016 "I have received excellent service. The employees who have served in my home are very professional. And I honestly think my carpets look better than years past. Pet spots that were there previously are not there anymore! I am amazed! Quality service. The TCM discount check! How Nice!" Holly Reynolds. Anchorage

July 2016 "You provide good & courteous service." Nannette Reed, Anchorage

July 20th, 2016 "Very happy with finished product, would use again. The person who did the work was very professional." Janet Johnson, Anchorage

July 16th, 2016 "Great customer service! I appreciate the willingness to call when enroute & the time & attention given to cleaning trouble spots. Estimate on phone was accurate. Pet cleaning exceeded my expectations." Jenny Belanger, Wasilla

July 15th, 2016 "On time arrival, promptly cleaned all areas well, good experience. Employee was super helpful and made sure he knew what to focus on before getting started. Friendly service and our carpets look new." Daniel Webb, Palmer

July 14th, 2016 "Very thorough and friendly service. Any problems are quickly attended to. I would not consider calling any other carpet cleaning company. A spot in another room was cheerfully cleaned. Efficient, Good work, Cleaning Shows." Lori Atrops, Eagle River

July 12th, 2016 "Always courteous, efficient. Had to have a call back and it was done immediately and taken care of. Good service, friendly, cooperative." Priscilla Belanger, Wasilla

July 11th, 2016 "Excellent. Cleaned my 1800 sq ft rental's carpets. Great job. Great people to do business with. 100% guarantee-peace of mind!" Lana Loffquist-Taylor, Anchorage

July 9th, 2016 "Love it! Very thorough, professional & I was told everything that was going on my carpets. The entire carpet cleaning was great. It was quick and done right. My closet no longer smells like something died in it & the treatment you used for pet stuff will help if my stubborn dog decided to pee again." Leah Guryll, Wasilla

July 8th, 2016 "Your technician is polite and courteous. He was considerate of our property, gentle with equipment so that our walls and trim were not damaged. He worked diligently. Very clean carpet! Respect for our family and property left us with no worries about damage. A job efficiently well done gives us pride in our home." Beverly Van Bavel, Palmer



July 7th, 2016 "So far so good. Guy was pleasant, professional and efficient." Chris & Erin Reitzig, Wasilla

July 7th, 2016 "First time. They are great. Very kind & friendly. Went above & beyond. I asked them to do additional work while they were here & they did so. I have 4 pets and they got out all the disaster spots & I have white carpet again! Yeah! Amazing work & service attitude." Daphne Stepanek, Palmer

July 1st, 2016 "Professional. The crew did exactly what I asked in an efficient manner. Easy to schedule, met my scheduling needs, clean, clean carpet!" Jeanne Perkins, Palmer

June 30th, 2016 "This is the first time. Polite & quick. We had spot cleaner spots in carpet. They came out and are not visible anymore!" Reed's

June 30, 2016 "Quality Professional work, attentive and responsive. Fair pricing, job done on schedule. We were very happy." Richard Mc Evoy, Anchorage

June 27th, 2016 "I have been very pleased. Communication has been great and the workers work very hard." Paul Jones, Anchorage

June 23rd, 2016 "Excellent results. I had 8 yr old carpet cleaned. It looked great and felt new." Betty Hein

June 23rd, 2016 "Very professional, prompt & efficient. Great that we could combine plans for individual rooms and not be charged the greater price for entire project. Wonderful you can move furniture and do the vacuum and pretreat, saved me time and energy." Nichole Smith, Anchorage

June 15th, 2016 "First time. Good feeling. Professional, really appreciate all the phone calls/communication prior/leading up to visit. Everyone over the phone was very nice and gentleman to clean carpets was kind and courteous." Anne Miebs, Wasilla

June 14th, 2016 "First time. Very good. Delighted to get my 2x16 runner cleaned." Nancy Taylor

June 14th, 2016 "Reliable, professional & price competitive. Excellent customer service. The operator in this instance was very friendly. Consistent performance. We can always rely on a job well done." Robanco Mendez, Anchorage

June 10th, 2016 "Extremely positive! TCM employees were very professional. The work done was of very high quality. Estimates were in accord with final bill." Norman Holthouse, Anchorage

June 10th, 2016 "Fast, efficient, professional. I appreciate the job well done. A very good job was done in a quick manner. The employees were very gracious with my pesky dogs and they were friendly. Quick response. I should have called a month ago but you were able to get me on the schedule with short notice." Tracy Glatz, Wasilla.



May 23rd, 2016 "Positive! TCM was perfect to deal with from beginning to end. The whole crew and the subcontractors were great to deal with and did great work. Heath led an effort to get my place finally put together before my daughter arrived for the summer. He and his crew were ultra responsive and thoughtful. Responsiveness was great. The team made sure I got what I needed and did the work quickly. Thoughtfulness is second. They made my place exactly how I wanted." Nick Szymoniak, Anchorage

May 18th, 2016 "Very good feeling. You folks have always done a great job. You have very personable employees that care about the job they are doing & want the customer to be pleased with the job." Joni Macander, Anchorage

May 17th, 2016 "Great, I've been using TCM for a long time 2X year. Very professional, nice, all around good." Ernie Olson, Wasilla

May 17th, 2016 "Good service and polite people who have come into home for carpet cleaning. Always ready to be sure everything asked for done even when it's a bit different than written info cleaner given from office. Spots are cleaned when carpet dries-fresh looking carpet!" Dolly Lefevre, Anchorage

May 5th, 2016 "First time. Great! You do the carpets at my workplace so I knew you would do a good job in my home. I have a carpeted dining room and now it looks so much better. So hard to keep carpets clean with kids. Easy billing to landlord since this is a rental. Timely service." Amber Abair, Anchorage

May 4th, 2016 "I have been very pleased with the service and recommended you to my friends. The promptness and coming back when there was a small problem." Dorothy Ward, Anchorage

May 3rd, 2016 "I am an insurance agent and when I need a restoration company it's because my clients are in crisis. I have used TCM several times and their customer service is incredible - a real treat for someone in my position. 1 year ago I had a client sustain water damage to their home. She took the time to stop by my office A YEAR LATER and reiterate how good her experience with TCM was! For me that is more valuable than gold. Thank you TCM!" Erik Christenson

April 14th, 2016 "Jamie originally came out to give me an estimate when we thought we were going to move the week of April 21st. But the day she came we found out we were going to be taking early occupancy, THAT DAY! That was great for us, allowing us to move our stuff in until the house was clean. Initially Amy called me and said the earliest they could get me in was the 16th, this was the 8th. That meant I wouldn't be able to take advantage of extra time for over a week, plus I wanted it cleaned before carpets which were already scheduled for the 12th. Amy said, "Let me talk to Jamie" and next thing I know she called back and said Jamie would do it the next day, AMY herself had come out to help Jamie. She said no one else wanted to work that Saturday so she came out herself. That is true professional service and I was very impressed. On top of that, they did a good job and I feel like I can use the bathrooms and kitchen with no hesitation. Good service all the way around." Karen Nichols



April 13th, 2016 "First time. Great! On time, incredibly, thorough and no "crunchy" carpet feel when dry. I will definitely recommend you to friends and neighbors! The carpets were cleaned thoroughly and when I called about a remaining spot that I saw after the carpets dried you came the next day to work on it." Deena Mitchell, Anchorage

April 13th, 2016 "When I was renting TCM had cleaned my carpets before I moved in but there was a lot of dirt still so you guys came back for free to redo them w/o question. When I moved out I used you again because of it. Anyone willing to fix a mistake like that is worth using again. I was able to get an appt. with in a week and I am impressed w/how thorough the job is. Good customer service." Taryn Shane, Wasilla

April 4th, 2016 "First time. Friendly technicians and receptionist, timely & efficient work, great results. A stain in my closet from paint came out very well. Value longer lasting carpet & improved brightness." Jesse Wisrott, Anchorage

April 1st, 2016 "I'm very happy with my whole experience. Everyone was very professional and worked very hard to get the job completed. You were here with in an hour of me calling and got the water and damage all cleaned up within the first day. The benefits I value the most are the good quality work and attention to details. This will help me sell my house for a better price." Dena Kozak, Wasilla

March 29th, 2016 "Always prompt and great service. I was away from home when cleaners came and my mother was here. She commented on how hard they worked and she is picky. Easy to get an appointment and always reliable." Robin Frick, Wasilla

March 4th, 2016 "Love the quality of their work. They are fast and efficient. Technicians are always professional and timely! They can always get the carpet looking great, even in a teenagers room!" Shannon Guthrie, Anchorage

March 3rd, 2016 "The people were friendly came out & gave me est. with no problem. The carpet cleaner came on this morning. Took his time and clean carpet well. The price was very reasonable and had no problems changing the ad coupon to apply to what I needed." Pamela Wilson, Wasilla

March 1st, 2016 "Only cleaning company we use or recommend. Very happy, friendly tech. Did a great job on my carpet, even had time to do stains. Cost effective, great work, on time, friendly." Mary Weir, Palmer

February 25th, 2016 "Very Good. Prompt Response. Crew arrived and clean up fast & efficient. Carpet guy was very quick and knew what his work would entail & the best products. Value a company that does it all. I did not have to go shop for carpet or flooring it was "we take care of everything" that was great." Peter Jiacalone, Anchorage

January 30th, 2016 "Wonderful. Your guys do a great job-are clean and professional. Floors are clean & dry very quickly! They make every effort to get up any stains. Timely, efficient & professional." Jena Richards, Wasilla



January 30th, 2016 "It was great. Attention to detail. Very polite." Bill Nerup, Palmer

January 29th, 2016 "Very Positive. The technician explains beforehand what to expect and offers extra added services. I always appreciate how the carpet looks and feels after service from TCM." Diane Akers, Anchorage

December 23, 2015 "I heard great reviews on Mat Su Who To Use on Facebook and chose to go with TCM. I appreciate the explanation of what and how they were treating my carpet. Overall I feel very good about their job." Sue Smith, Palmer

November 24th, 2015 "The best first time we used The Carpet Man was within your first couple of years of start-up. Never tried anyone else since!! Professional staff. Guys are always neat & courteous. David's work is the best to date!! There is no way to describe how pleasant and truly clean carpets are. Worth every penny!!" Ken Olmstead, Anchorage

November 19th, 2015 "Reliable & trustworthy. Very professional. Crew doing repairs were very nice and cared about my home. Putting papers to cover my floors, then I didn't have footprints to clean. Just everyone so nice. Felt comfortable w/them in my house. Nobody seemed shady, on time always, worked hard. Able to schedule me in to get the job done quickly. Thank You. Value the pride and handiwork. You wanted to make sure I'm 100% . If I ever need anything done or if I know of anyone needing something done 100% recommend TCM." Athena Ellis

October 30th, 2015 "First time. Outstanding experience and we will definitely be repeat customers. Excellent customer service. Our carpets have not been cleaned in 8 years and they look as fresh as the day we moved in. No harsh chemical smell either! Prompt arrival, courteous staff and a clear commitment to excellence. We are very satisfied customers!" Lisa Evans

October 6th, 2015 I am thankful that you can solve emergencies the same day at a reasonable cost to the consumer. Friendly & helpful to have two people moving a couple big items. Two words. Dog Poop. Two more words TCM SAVES!! My carpet was very nearly restored to 100% after a doggy disaster! Value serious determination about the job and getting it done right the first time. Wouldn't settle for "kinda good" which is great in my book!" Aimee Dusenbery, Palmer

September 23rd, 2015 "1st time home. Great time response (awesome) All very professional and yet friendly people. Very informative in what they would do to get my carpet clean. (Pet Stains, Kid Stains) They always respond in a fast, timely matter. Have used them at work with flooding and their assurance that the job is totally done no matter how many visits! Very clean good smelling carpet. The fast response with getting here. Attitude-they wanted to help-not acted like "Oh another job." Carla Neffendorf, Wasilla

September 9th, 2015 "Awesome!! I've tried other companies but none are as good as TCM. My carpets look brand new. My son has allergies and once my carpet has been cleaned by TCM his allergies always seem to improve." Krista Beer, Palmer



August 25th, 2015 "Excellent. Timely & cordial only paused to get status call at work to conclude after the weekend. Carefully reviewed final work; made cosmetic fixes." Ryan Roley, Anchorage

August 25th, 2015 "Very prompt response. Techs were very polite & knew their job. Completed the work in a timely manner. Dealt with insurance provider which took a load off of us. Happy with the professionalism of the TCM staff from office to the field work." Bob & Lori O'Neill

August 11th, 2015 "Perseverance, with repeated visits to eradicate returning carpet stains & willingness to interface w/insurance company for new carpet. Professionals working to do a good job from Anna in the office scheduling, to Heath working to consistently follow up w/us and subcontractor on sheetrock & painting working on texture issue. Thanks!" Carrie Jerger, Anchorage

August 5th, 2015 "Awesome! From start to finish very professional, timely and flexible. I would use and/or recommend to anyone. Professional. Our disaster happened on the day before we left for vacation. When I arrived home everything was already moving forward on repairs. My involvement in the insurance claims process was minimum. You guys just took care of it! Our TCM contact, Heath, was extremely professional & accessible." Chris Restall, Palmer

July 16th, 2015 "I have been very pleased with TCM Restoration. They took care of everything in a very professional manner. The people were friendly and went out of their way to take care of things for me. Everyone who was involved in the repair did a really nice job. Lee did an excellent job replacing everything to look like it did before the damage was done. Heath also went out of his way to be helpful to me & make sure I was pleased with everything. From the very beginning I felt that TCM Restoration was a company that represented integrity. So that made me feel comfortable about the work they would be doing. I appreciated that feeling of trust." Maureen Vincent, Anchorage

July 2nd, 2015 "Very friendly and excellent work. Carpet cleaning and courteous service. Five star excellence. Very efficient service." Dana Vargo, Wasilla

June 28th, 2015 "Good. Wonderful young man. Promptness & friendly." Ramona Coulasky, Wasilla

June 24th, 2015 "Fantastic job. Tylor was great, very friendly & did a great job. Fast, cleaned well, moved 2 pieces of furniture for me. Easy appointment making, good, fast service." Ann Swisher, Wasilla

June 24th, 2015 "First time. Good customer service. On time friendly service. Value senior discount and learning about my carpet." Glenn Helmuth

June 22nd, 2015 "Great job-friendly. Sean let me smell the product. Clean carpet." Cheryl Boyd, Palmer.



June 2nd, 2015 "Great employees. The condition of our floors is always remarkable after your clean service leaves. I'm glad your employees have manners and are humorous. I value that the floors look brand new after having them cleaned." Christina Six, Anchorage

May 29th, 2015 "Excellent. Great employees. Value responsiveness," Duane Mathes, Wasilla

April 30th, 2015 "Amazing would use again. Happy with the time he took to make sure the stains were coming out & having our approval for every room before leaving." Ashley Morris, Wasilla

April 30th, 2015 " I was not going to use your company again-just decided to try once more & all I can say is Wow I will be back. The person was very polite & professional. Carpet was quite dirty & he took his time to please me & make sure carpet was clean. I really appreciate the timely manner in which you scheduled the appointment & the exceptional tech that you sent to do the job." Linda Smith, Wasilla

April 13th, 2015 "Great! Always friendly, honest, very concerned about the work...being confident they'll do a good job." Janice Swanson, Wasilla

March 18th, 2015 "Friendly & Caring Staff who took good care of our possessions. Completed on time& very thorough cleaning of possessions." Steve Mayer, Palmer

March 12, 2015 "I have recommended this company to several friends and will continue to recommend. Excellent communication and patience in the 7 months of our ordeal! The mortgage company did not want to release the funds, TCM helped in getting the funds released! TCM found items that were not on the insurance quoted. Heath spoke with the insurance company and the insurance added it to the quote." Lucien Reaves, Eagle River

January 26th, 2015 "Everyone involved with the our situation was very compassionate & professional from the quick response to the initial phone call, explanation of every step to be taken, continuous follow up as progress was made & completion of project. We always felt cared for. The way everyone worked together and treated us & our possessions with respect & care was such a comfort. Please extend our thanks to everyone on the team. It is comforting to know that personal contact was given by your company at every step in the process. The human touch is invaluable to the emotional healing after a traumatic incident. Thank You!!" Marilyn Tirador, Anchorage

October 29th, 2014 "The BEST!! I would recommend this company to anyone who wants their carpets cleaned by polite, professional and trustworthy people. The job they did was superlative and they got rid of some pretty tough stains. The staff conducted themselves in such a professional, friendly manner that made me feel comfortable having them in my home. They were hard workers. Now that TCM cleaned my carpets I got inspired to clean the rest of the house. I value that." Anita Shepperd, Eagle River

September 29th, 2014 "In one word-FANTASTIC! I called my State Farm agent Erik Christensen as soon as I realized that I had a septic back up problem. He called TCM who appeared like a band of angels within an hour. The clean up was very quickly done and



then Bob & Ian took over rebuilding & repairing my basement. They were on time, worked hard all day and were a pleasure to have in my home. I had no problem leaving the house & felt perfectly safe with them here. They seemed more like friends than someone doing a job. They did a great job. :) As an older woman being on my own it is still stressful when these emergency situations happen. I experienced a group of very kind, honest and compassionate people from the owner, workers and anyone I talked to in your company. Thank you! I feel I have met a whole new group of friends. All of you are great! And I have told everyone that TCM is the company to call if you want the job done right and complete. You went the extra mile to make sure I was happy with everything you were doing and I am more than happy! :)" Pat Berberich, Palmer

September 24th, 2014 "Performs outstanding work & very prompt with schedules and follow up inspections. Technical work was highest quality. Small repair to residence was treated the same as a large project. Cost estimates, trades/technical work & all schedules were handled in a timely manner & very professional. Your company agreed to a specific date & time & ensured it was met. Considering the job the costs were reasonable." Carl Fouch

August 30th, 2014 "Really like this company very friendly and cleaners really great! Easy to book, great price and great service. Military discount and friendly staff." Allison Wright, Palmer

August 14th, 2014 "I think The Carpet Man is the best! Honest, prompt, pleasant and always thorough. I like how Martin will redo an area because it's not up to his standards, and he is so thorough with the furniture. The "new" carpet which is actually a few years old now looks brand new and it's definitely going to prolong the life of this carpet." Elizabeth Anker, Anchorage

August 9th, 2014 "First time. Very friendly and professional. He took the time to work on the carpet stains. I have gotten a great price for excellent work." Catherine Krueger, JBER

August 5th, 2014 "Great! The carpet looks clean and smells so fresh! I love it's by the sq ft. and not just by the room. Love the guarantee of satisfaction." Jenni Hotch-Hill, Eagle River

July 24th, 2014 "I'm happy with the work and the experience I had with your company. I think your staff was professional and organized. The aspect I liked about the company the most was the employees showed up when they said they would. They did their work for the day and left to return the next day instead of leaving and returning multiple times." Todd Mc Cauley, Eagle River (Restoration client)

July 18th, 2014 "Best experience I have had yet. Polite people, knowledgeable, dog friendly :), fair price, timely!" Cari Calkins, Palmer

July 16th, 2014 "Great service, great technician, punctual, thorough work and quality prices. Quality pre treatment, thorough cleaning & expert clean up. Offered additional services in the future that I will take advantage of. Quality rates for a good carpet



cleaning. Good explanation of what each process of the service was." Nathon Morton, Palmer

July 15th, 2014 "I think TCM is a great, reliable company. I also love the newsletter :). Today I was happy to see Ian & Tylor pull in my driveway @ exactly 12pm. Thanks for being on time. Having allergies, asthma and pets clean carpets are vital!" Amanda Skiff, Wasilla

July 9th, 2014 "Response time was awesome and I felt comfortable giving your guys free access to the house!" September Cassidy, Anchorage (Water damage client)

June 23rd, 2014 "Used 3 times. Customer Service!! Carpets look great! Value if not done right you will return!! You back your service. Ian was great!!!" Judy Klink, Palmer

June 18th, 2014 "Great! Clean carpets!" John Boyle

June 18th, 2014 "Your employee was on time and well prepared & got right to work. The sofa, mattress and carpet looked great when he was done...Will help my allergy issues. Thanks!" Linda Sullivan, Palmer

June 17th, 2014 "Very quick & efficient. Ian was friendly & offered my shoe covers which was great thinking on his part! Both the quote (David) and the cleaning (Ian) employees had excellent customer service skills. They represent TCM extremely well." Tracy Magnan, Wasilla

May 20, 2014 "Very good-came in on time-good job-efficient-clean carpets-no complaints. Ian was very friendly and professional-Will use you fellows again. +he likes dogs! :)" Susan Ott, Palmer

May 13, 2014 "Fast, Pleasant, Great Job. Came in was very friendly & completed work quickly. Removed all stains." Meg Gruhler, Wasilla

April 23, 2014 "Very good work and excellent craftsmen. The largest positive fact that rather than making assumptions on the work to be performed they asked what I wanted. Value double checks and craftsmanship." Randall Nicholls, Anchorage

April 21, 2014 "Wonderful! Speediness, thorough cleaning, great attitudes!!! Would recommend to anyone!" Joe Beucler, Wasilla

April 21, 2014 "Very happy with the work and worker. Thorough, neat, pleasant. Attendant clean & neat. Listens to problems with carpet stains. Good clean up, fast worker, on time." Bonnie Willden, Palmer

April 21, 2014 "Prompt, great work. Finished work is great. I called insurance adjuster and he had TCM with equipment to begin drying out carpet & started with in 2 hours of my claim call. The work was done quickly and within a week everything is back to better than it was before accident." Virginia Pearson, Wasilla



March 5th, 2014 "Thorough, Dedicated, Professional, The best and only company I use. All the technicians do a terrific job. Martin cleaned my microfiber couch that I thought was ruined by dog slobber, wine spills and pet bird poop. It looks like new!! Clean and fresh carpets and upholstery. What more could one ask! Martin has been here on several occasions and always does a great job." Wayne Hellander, Anchorage

February 11th, 2014 "Very Good Friendly Techs. Professionalism and flexibility when hoses froze in winter. Ian showed up to help and the job was done quickly. Fresh smelling, feels soft to the touch." Renee Blake, Wasilla

February 11th, 2014 "Awesome! Professional Quality Service!" Timeliness & quick service." H & H Sheet Metal, Palmer

January 21st, 2014 "Great service, excellent job, very fast! Happy with when he moves the couches & there is all kinds of toys & food on the ground & no judgement is passed. :) I love the rebate check! It reminds me to get my carpets done every 6 months!" Lea Derner, Wasilla

December 10th, 2013 "Great! Polite & efficient crew. Good prices. Always feel the staff is attentive to my requests and do a good job! Cleaner, healthier carpets." Jenny Weaver, Palmer

December 9th, 2013 "Used 4 times. Excellent. You have very nice responsive office staff that aim to please. All of the service men have been nice and aim to please. Rose Hayden, Palmer

Dec. 5th, 2013 "Excellent job, very customer oriented & great service! Your techs have been timely, they explain the procedures and make sure my questions are answered. Timelines very helpful with our schedule." Elizabeth Horton, Palmer

Dec. 4th, 2013 "First time! Service was great! On time, friendly & thoroughly explained carpet cleaning procedure. Was thrilled that the cost was less than we were quoted on the phone. Was very happy you were able to come out 2 days notice to clean carpet in new home. Feeling clean and comfortable in our new home. Knowing the carpet was professionally cleaned is a huge relief!" Shawn Mc Taggart, Palmer

"Impressed by the hardworking, efficient cleaner! Your name should be The Carpet Man and his Expert Cleaners. Countertops sparkled, wood floors shined, the entire house is dust and dog hair free!" Martin Buser, Big Lake- 4 time Iditarod Champion Dog Musher

"Always prompt, careful and thorough! Consistently do a great job." Mike Smith, Anchorage

"Professional, Friendly, Thorough. Happy with follow up if there is a problem. Discount, On time." Joan Burdick, Anchorage



"Thorough-Good communication & follow through. Stand behind your work. I had spilled latex paint on the carpet & cleaned what I could. Your technician came in and removed all residue. We can't see any discoloration. Yeah! The carpet has lasted for years-it wears better, it looks great. No pet odors-No dark shadow traffic patterns." Jolene Mc Junkin, Anchorage

"First time. Very knowledgeable, professional. Happy with getting stains out that I thought were permanent." Elizabeth Legorreta, Anchorage

"First time. Awesome! Our bathroom carpet was a mess. Looks wonderful. Value expertise on carpet cleaning, knowledge, thoughtfulness. Very personable." Jean Cotterman, Palmer

"First time. Very good. They are very good guys." M. Taque, Eagle River

"First time. So very happy with the service! I was so surprised(and delighted) at how wonderful the carpeting turned out. The technician was very friendly & helpful. He got stains out that I feared might be impossible!! Awesome job! Happy with the great & friendly service!! The carpets are so clean that we are guaranteed our home security deposit back as renters. I can't wait to refer your business to friends! Thank you so very much! My stress level just dropped tremendously! Thank you!!" Charles & Mary Ann Marshall, Chugiak

"Used 1 time & 1 time for furniture cleaning. You're great! Value advice on deep stain-preventing return." Susan Meyer, Wasilla-Medical Billing

"1st time. Great Experience. Very Happy with all the stains that were removed." Carisa Curtis, Palmer-Court Clerk

"Good, on time, polite, fast, informative. When I asked about indents & pet odor I was given honest answers. Value carpet coming out very clean." Wendolyn Nolan, Wasilla-retail

"First time. Love your website. Shane was great. Friend came over and she said it smelled GREAT. Happy with cat pee in front room & son's closet-smell is gone Woo hoo! Clean carpet & Shane knew what he's doing. Very thorough." Megan Martineau, Elmendorf-Business Owner-Honey Bee Photographer

"Great service and you stand behind your word, you come back if we aren't satisfied. Today we had a HUGE grease spot where the dog got into old fryer grease and then lost it on the carpet, Nick removed every last trace!! Yah! Value gift card and % help alot with the way the economy is today. I really value the service and the staff has always been very friendly." Shirley Karper, Anchorage-Payroll

"Excellent & professional. The job gets done quickly and thoroughly. Special attention to stains. value the special effort to get to us. Service same day called in. Courteous reception on phone." Terry Lane, Wasilla-Property Manager



"You guys do a wonderful job. My carpets were black before you got here & are beige now!" Robert Potter, Eagle River

"Great! Several times you have come back within a few days for "touch ups", which I really appreciated, as it seems most every time something spills right after your visit. I have learned quite a bit about carpet fabric & stain removal by asking info of your technicians." Kathy Williams, Anchorage-Homemaker

"Good job. Happy with cleaning, professionalism & friendliness. Value clean carpet." Henry House, Anchorage

"1st time. Did an excellent job with friendly service. Carpets are clean. Stairs look great. Ya'll have been in great contact with us since our first conversation that Wendy from cleaners set up. You've stayed prompt and on schedule. We will certainly use you again and let our friends know about you." Lou Byard, Palmer-Electrical Estimator

"1st time. Fantastic job! The cleaner guy was very nice and knowledgeable. I thought my carpet was nearly ruined from pet stains, a major ink accident, but now it looks nearly new. While the ink didn't get all the way out, it is far less noticeable & the pet smell/stains seem to be completely eliminated. The pet treatment seemed overly expensive at first, but after seeing what it did, it seems more than reasonable. Also the guy went over a stain numerous times instead of speeding through to get to his next appointment." Erika Nord, Anchorage-Vet tech

"Used 3-4 times. Very positive-Technicians do thorough job & spend time treating stubborn stains. At our duplex the carpet was a disaster-Blood stains, mustard, wine, traffic-Technicians were able to get most stains out. Benefit is trusting company to do a thorough job & return if need be." Marsha Rodriguez, Anchorage-Retired Marketing Specialist.

"I love The Carpet Man! I am always pleased with the way my carpets look when your technician leaves my home. Happy I no longer have Yoshida sauce in my carpet! :) Value stain removal, FREE TURKEY, my son won the coloring contest, dependability, the service is ALWAYS excellent. My carpets look great, the person on the phone is always helpful and friendly. Technicians have tips on carpet care, courteous & friendly."

Aimee Sims, Anchorage-Home Keeper

"They were polite, helpful and did a nice job. Carpet looked clean and smelled nice. The people were good at explaining what was done and willing to work with us. The carpet came out looking even and the same color in the warn areas & around the walls." Thomas Coach, Anchorage-Air Force

"Used numerous times. Prompt, excellent service. Happy with the spot cleaning & courteous workers. Value clean carpets & quality of work." Rachel M Jones, Wasilla-Housewife



"You stand by your word. Employees are courteous and professional. Value clean carpets and rugs which created healthier living conditions." Steve McCann, Palmer-Mechanic

"Great service! The carpet cleaning professional was very thorough, very attentive to his job. Overall great job, I would recommend to anyone. Clean carpets!" Curtis Arnold, Ft Richardson-US Army

"Excellent, very happy. Happy with fast, effective and friendly service." Shaun Krzynowski, Fort Richardson-Military

"Great company, very thorough job. Friendly and courteous staff. Tried competitors once and were more happy with your company. Stanley Steemer did not do as good of a job nor did they dry the carpets as well. Value dryer carpets & the guarantee. Wife was pleased with the job your company provided. Thanks."

Tim Murray, Wasilla-Military

"This was the first time. I have never had professional carpet cleaning done before, but when I called Jessica she was very informative and very helpful. My steps have never looked this good-even brand new! I will use you guys again I'm sure. Price was great. Personnel was great. Work was outstanding. Thank you so much!" Lisa Marshall, Anchorage

"Very professional people, knowledgeable and very willing to help answer our questions. My cleaning was done before hand by another company that was totally horrible. Kerry came out and totally fixed what the others couldn't. I've saved about \$4,000 on carpet replacement." Fred Ray, Ft. Richardson-Military

"Love it. Is more expensive than the rest. But with The Carpet Man you get what you pay for."

Rhonda Preslar, Palmer-Sales

"You guys do a great job-Very professional. I appreciate the cleaning-I have kids that crawl around on the carpet all day and like the peace of mind. The tech took the time to explain the process in as much detail as I wanted. He was also very professional. Brighter, cleaner carpets." Erik & Amy Paul, Wasilla-e Sales Manager Kendall Toyota

"Looks & smells great! Got out even the tough stains. Very friendly & personable. Extra efficient & thorough. Clean carpet! We'll call again." Tamara Stoons, Anchorage

"Awesome! After trying to shampoo my own carpet & still having traffic pattern dirt I dialed for your help! AMEN it's clean now." Rose Solee-Walker, Big Lake-Remodeler/Designer

"The best!! I also like getting the newsletters-a great way to keep your company in our thoughts & provide us with good AND fun information. The care with which you take



when cleaning- moving furniture,etc-like it was your own. Also-the time you take to make sure the job is done correctly. Each of the 3 times I've used your service, the employees that came over were pleasant, professional and hard workers. They really cared about doing a good job and did so with a smile." Carolyn Dolan, Anchorage-Retired Teacher

"Terrific! I wouldn't have anyone else ever! The men who come here are always so nice. I'm almost 80 and have diabetes and arthritis, if I need help moving something they are nice enough to help. Value clean, sweet smelling home, feeling good when I have company and not ashamed of my old (1933) Colony home. Excellent in every way." Sue Ragsdale, Palmer-Retired

"First time. Very friendly & professional. Thank you for the customer service. So many businesses forget it exists. Happy with how hard you worked on my bleach spots. With 2 dogs (large ones) & 2 toddlers there is more 'stuff' on my carpet than I care to know about. It smells great & looks almost brand new." Guinness Collins, Palmer-Self Employed

"Very happy with you. I would refer you in a heart beat! Everyone has been great. I really like the guy that was here today. Very professional. Explained everything to me. Very thorough." Diane Krause, Palmer-nurse

"Great! Very responsive, friendly & a great job was completed quickly & efficiently. Happy with timeliness of scheduling. How quickly & efficient carpet was completed. Value #1 Military Discount-Thanks! #2 Very clean carpet!" Kim Stoltz, Anchorage

"Used 3 times. Excellent service, very professional. Happy with how the technician explained the pricing & the time it would take to complete work. Friendly & professional." Sylvia Elliot, Anchorage-Compliance Specialist

"Used 3 times. We are always pleased with your service, the care you take & attention to detail. Your employees are always such nice people! Today our carpet man spent quite a bit of time cleaning our stairs & they look terrific. I was thinking I needed to replace our carpets and now I think I can wait another year! :) Jenny Rogers, Anchorage-Retired

"Do a good job. Value carpet protection, we have 2 large dogs." Warren Sharp, Palmer-Truck Driver-retired

"Used numerous times. Very good. Today the tech showed me info about carpet maintenance. Easy to contact and work with. I had a family medical crisis today that interfered with me moving furniture. I called and was able to get the carpet cleaned later." Sandy Gilbert, Palmer-Manager

"Excellent service provider. Wonderful staff and very good outcome related to the carpet cleaning. Happy with cleaning of heavy traffic areas and stains. Both pet stains and Crystal Light "Raspberry Red: spills." Shirley Evans, Eagle River



"Excellent!! Both the person who did the estimate and the service technician were personable & competent. The carpet looks new! Fast service!" Diane Kurka, Anchorage-Retired

"Professional job! Happy with everything! Value clean carpet, clean sofa & chair." Kathy Morrison, Anchorage-Retired

"First time. First class customer service from the initial phone call to schedule an appointment to the completion of the job. Besides happy with the carpet area that we had done looking really good...only 3 hrs elapsed from my phone call to schedule and completion of the job. Value tips on carpet care, how to handle immediate spills & pet accidents." Jeff Anderson, Palmer-Slope worker

"1st time. Good! Prompt, very courteous, friendly and fast. The carpet looks really great. I will call you again." Darlene Beasley, Anchorage

"A+ Technician willing to work hard to get tough stains out of carpet in a pleasant, courteous manner. Value rebates on future services and the ability to request a specific technician." Andy Mur, Big Lake-Principal

"Very informative, very professional, very competent, very personable & approachable. Was able to remove all the stains we discussed. :) Value stains removed, carpet looks brighter. Carpet is fluffed feels good on feet." Patsy Yoder, Palmer-Pre K Aid-CCS

"First time. My carpets are beautiful! Very professional, friendly, knowledgeable technician. I feel this company really stands behind their service. Again very customer friendly. As the technician cleaned my carpets he gave me tips to help keep them clean. He explained what he was using & how he was cleaning my carpets. My carpets look great & I didn't have to lift a finger. I had a pet stain that the technician explained to me how he was going to treat it and clean it and he also gave me a tip for accidents in between carpet cleaning." Marilyn Volz, Anchorage-Teacher

"Great job! On time, fair price! Happy called to verify time, called morning of. Now waiting. Really clean." Leslie Gustafson, Anchorage-Business owner

"I have always been completely satisfied with your cleaning and your workers are very good and helpful." Alice Mc Keever, Anchorage-Retired

"Used 2-3 times. Love it. Husband was going to call someone out of the phone book & when I saw what he was up to I told him we use your company. I trust your company. Tony explained very thoroughly everything he did, what he expected & problems he saw. Value your company gave a discount for our next cleaning. Although we didn't take advantage of it, that's a benefit knowing it's available." Rita Kosterman, Eagle River-Bookkeeper



"Great job every time! I love the plastic "booties" they put under the furniture. They were able to tell me why our carpet had wrinkles and what to do about it." Lynne Lasher, Eagle River

"The carpet on 2 levels of stairs werer cleaned very professionally and accurately. Now I don't have to replace it with new carpet. Good job! My sectional couch (leather) was cleaned-excellent results! Benefit 1. They do an excellent job. Benefit 2. They demonstate professional care and attitude. Thank you!" J. Lindemann, Anchorage-retired

"The most helpful, sincere business I have ever worked with. Happy with customer service and competence. Value honesty, satisfaction knowing the great work you do." Dennis Maher, Eagle River

"Very good. Very nice people! Good price-Good job!" Dave & Kelly Manning, Anchorage

"1st time. "Can Do" attitude. Proficient. Beautifully clean carpets! When you say clean-your really mean clean! Thankyou!! " Jolene Mc Junkin, Anchorage-Teacher

"The work done today is outstanding. Nearly all of my house cleaners have done an outstanding job. A careful, complete job." Pat Moropoulos, Palmer-Retired

I would (and have) highly recommend your services to friends and neighbors. Technician was extremely professional & knowledgeable and I feel that I received the best service for the money. Professional & thorough cleaning. Honest service." Elizabeth Odom, Fort Richardson-Military Spouse/PR Communications Professional

"1st time. Very polite. Answers all of my many questions. Made great suggestions but was not pushy. Got the bulk of the stains (bad ones) out of our RV carpet. All except one-and he worked hard on it but it wouldn't come out. Value discount for next use." Pat Rennel, Eagle River

"First time. Cleaned great! Fast, great & personal! Rebate check was awesome & will use again." Amber Rausa, Wasilla

"Superb service. Friendly, careful and attentive to my requests. Happy with getting my throw rugs looking like new when I was afraid I'd have to throw them out and buy new ones. Value removing paint and stain spots from my living room carpet." Steve Rees, Anchorage-Government Auditor

"1st time. The guys were very professional, extremely informative and very conscientious about the cleaning. I will definitely refer others to this company. I truly feel I received great service for the value. The carpet in front of the garage door and up the first set of steps were worse and the guys really gave it attention. Great customer service and attention to detail, as well as professionalism and informative helpful hints." Kathy Riehl, Anchorage-Homemaker



Very professional, thorough, explained everything that goes on in the heating system and how it effects my asthma. I got an education about what I'm breathing and how much healthier living conditions will be." Bev Wade, Eagle River-Retired

"Very good. Very professional. Great cleaning. Service explained and performed very well. Really clean." Heather Wallace, Eagle River- At Home Mom

"1st time. Professional, thorough and extremely informative about the process and reasoning behind why use the products you do. We couldn't get the high traffic area in the carpeted path off the kitchen clean no matter what we tried. Your enzyme steam cleaning did the job!! It looks like new! I really appreciated the tips on how best to spot clean stains on carpet and tips on maintaining the life of the carpet with the regular enzyme steam cleaning." Jessica & Rick Willis, Anchorage

"In my opinion you can't be beat. Value explanation as to why it's important to clean at least once a year." Regina Grimes, Anchorage-Retired

"Very good. Detailed explanations of what was happening and what to expect. Clean carpet!" Victor Anderson, Anchorage-Security/EMT

"This was first time. Very professional, very knowledgeable, quick & timely. Did a great job with the job given in the shape the carpet was in. My first meeting with Maureen for an estimate was nice. She was very knowledgeable, professional and an overall nice person. I was very impressed with your informative telephone message services. It answered a lot of my questions and made it easy to choose your company." Shannon Casey, Chugiak-Mom :)

"Used 4-6 times. Always do a great job. Honest. As with each carpet cleaning tips are offered to help with removing stains. I just like the staff they are friendly, personable, professional and do an awesome job!" Kim Donchak, Eagle River-Registered Nurse

"Job well done. Clean carpet. Nice, friendly." Nora Elam, Anchorage-Kitchen Helper

"Used 5-6 times! Awesome! We offer up some pretty nasty stains and you have always been able to get them out to our expectations. Prompt and friendly, professional." Brenda Hall, Wasilla-Stay at Home Mom

"Positive and helpful. I appreciate the informational recording. good/professional service. Better understanding of carpet cleaning, clean carpets & excellent service." Lorraine Hebert, Anchorage

"They are the best & most experienced carpet cleaners I have ever had. I will continue to use them as long as they are available. I would highly recommend them to anyone that needs carpets cleaned." Rosella Hess, Anchorage-Retired Civil Service

"Outstanding! Very professional and informative. Henry did an excellent job and went above and beyond to remedy a few tough spots. Happy with the extra effort to ensure



spots came out and assistance with blower fans to help expedite the drying process. Flexible scheduling, polite and professional customer service. Henry is a very good asset to your company and represents your organization well. Thank you!" Andrew & Tiffany Horvath, Palmer-US Army

"I'm always impressed with your knowledgeable and mannerly staff. Always happy when my carpet is really clean. Your company is always "on time" and they work hard on stains." Fabian Jamssen, Eagle River-Knitter

"Used 4-5 times. Technician was patient through final prep of rooms-starting where ready first & courteous. Worked quickly & efficiently around our busy day. Quality of cleaning is excellent. Care to furniture is appreciated. Value dependable quality of services, discounts to repeat customers and calls on morning and previous day of cleaning date." Anne Kessler, Anchorage-Homemaker/Educator

"Very pleasant with the cleaning expertise, timely appointments & results. I called this morning about a dog 'event' and Tony came in the early afternoon to remediate-looks great!" Doug Hastings, Anchorage-Geologist

"We think it's a great company. Very friendly and helpful staff. We had given up hope of getting the smell and stains out of our carpet but after one cleaning we could sit on the floor again. :) We returned from vacation to find our house sitter had neglected to let our dogs out on a regular basis. We tried to clean it ourselves to no avail but your company was able to remove the majority of the stains and all the smell. Thank you!" Deborah Rosario, Wasilla-Dental Patient Care Coordinator

"Excellent. Clean carpet. Was diligent in making sure I was satisfied." Phyliss Lowe, Wasilla-Retired

"Very friendly, clean and fast. They did a great job. I like how fast and thorough the guys were. Clean carpets and fresh smelling rooms." Murphy's Hotel, Seward

"Used 10+ times. I enjoy the results better than any company I've tried. I had an apartment that was filthy with ferret feces everywhere and you guys got it brand new looking again. I have a VIP account so I enjoy VIP bucks and I also enjoy the newsletter telling me the specials. I like the fast scheduling time and service as well." Joann Carghill, Anchorage-Accountant

"Great! This was the first time using your company. My carpets were a mess. I didn't expect them to get as clean as they did and in such a short period of time. Raymond showed up on time, was very professional, explained the cost and did an excellent job!" Tammy Bolen, Anchorage

"First time. Great. Nice people. Value trust & honesty." Carol Keel, Wasilla

"Very good, professional. Will use Carpet Man next time. Very pleasant employee. I like the newsletter." Laura Kotter, Wasilla-Homemaker



"Extremely good-excellent, fast & courteous. My carpets had spots which I had treated but came back up and all were removed. Quick appointment, I called on a Wednesday and it was done on Friday. Fair price and senior discount." Helen Maslyk, Wasilla-Retired

"Excellent. Always explains what is being done and why. Value advice on how to get blood stain out of carpet and the finish spray- the new citrus is wonderful & the teflon spray protection-great." Linda Alexander, Anchorage

"Used 6 times. Your staff are the most knowledgeable, professional and efficient service people I have ever had the pleasure to use. I wish you all could be the only service people I ever used but you don't do plumbing! Every single one of your staff will always work with me so I get just what I need. They have even given me hints so I can clean things my self! I always know what I am paying for and that I got my money's worth." Ramon Wallace, Anchorage

"Awesome Job! Very professional & educated in the field of carpet cleaning & restoration. Tony was very professional and courteous. He explained the process and worked diligently. The before and after was amazing. Value a new contact that I am comfortable passing on to others! I highly recommend this company." Corine Locke, Wasilla-Accountant

"Used 3 times. It is excellent! Everyone who has cleaned my carpets has been polite and knowledgeable about their work. Value clean carpets & cleaners who care about my cats not getting outside." Shirley Randal, Anchorage-Retired

"You guys did an excellent job coming in and cleaning up our water damage. You were very speedy and helpful getting us back in business. You came in and gave us a quote and were very willing and eager to work late and do what needed to be done to clean up and stop water damage. The advantage of being able to finish drying our store out by removing the rest of the water and drying the walls allowed us to open our store in a timely manner." Cindy Sullivan, Palmer-Manager of Goodman Enterprises Incorporated

"Great job, fast, nice people. Carpets smelled nice." Joann Mc Donald, Anchorage-Office Manager

"Used 10 times. Very thorough. Henry is a very personable young man. He called attention to stains, etc. Value promptness-always on time and fitting me in for a cleaning even when I called late." Pansy Herring, Wasilla-Retired

"Used twice. I'm very pleased-as old as the carpet is I'm very surprised it looks as good as it does. Happy with the information the technician offered. Tony seemed to know his trade very well. Value pointers on acting immediately on spills and pet accidents." Indee J. Davis, Anchorage-Dental Assistant

"1st time. It looks great. Very friendly and polite. Value you did what you said you could do to get red stains out of living room carpet." Linda Gerdes, Anchorage



"6 or so times. Like you alot. Do a great job. Very professional. The rebate checks are nice and help with costs." Kelly Andrews, Anchorage-Self Employed Contractor

"I keep calling back---I get a positive good feeling! On time, thorough and quick. Value you have my info already on my cleaning previously purchased. I appreciate your newsletter." Deena Paramo, Wasilla-Educator

"Very professional, courteous, friendly. Technician was very thorough in explaining process & options. House smells better already. Carpet looks great even though it's old." Charles Gause, Eagle River-Artist

"Do very good work. Very friendly and does the job and gets out so we can go on our business. Knowledgeable and very efficient. Also very personable. Good and will recommend to others." Vernon James, Anchorage

"1st time-Great! The carpets were cleaned and with in 30 minutes all the pet stains were removed. Fast service and effectively removed all stains." Stephanie Pacillo, Wasilla

"We were relieved to know that our home and belongings were in good care while we were not available to care for them ourselves. We felt confident that our home would be restored after being saturated by broken pipes and were pleased to find our damages were minimized by fast action & expertise. Your team rushed to our rescue at 10pm over a Christmas weekend and prevented a massive loss while we were out of town. When we returned, everything was dried out & ready for repair, and all our rugs and towels had been professionally cleaned. THANK GUYS! The biggest benefit was fast action by a team with cost effectiveness in mind. Our damages were definitely minimized by the expertise and thought put into the whole repair vs just reclamation." Ben & Sierra Hunsaker, Wasilla

"Used twice. Very good. Had cat problem--No more! Thanks! Friendly, professional service." Ellen Alberts, Anchorage- Manager Federal Express

"Excellent! Thorough and Quick. Carpet cleaning person answered all questions. Value clean carpet." Alan L, Wasilla

"1st time. Very informative, helpful and friendly. I called and received a lot of information that was very helpful. Did an outstanding job. I had a problem I needed cleaned ASAP and you guys came in on Thanksgiving weekend and took care of it. The technician Tony did an awesome job. He was very friendly, but efficient and went above and beyond." Donna Schwartz, Anchorage-Crossroads Assisted Living

"Used twice. I am very happy with service that we have gotten with the cleaning. The cleaner worked extra on the trail down the hallway. It looks very good-almost like the new did. We have had the vents cleaned as well as the carpet. Since I have to wear shoes in the house because of a brace, I am especially happy with the way the carpet is looking." Wanda Echternacht, Palmer-Retired



"We love you guys! You do a great job! Our carpets are fresh & clean & your staff is always courteous & professional." Shawnalee Whitney & Steve Johnson Anchorage-Professors at UAA

"Very pleased, helpful. Good information about maintenance. Value information on maintaining a dust free environment." Bette Belanger, Wasilla-retired

"Awesome! Top Notch! Grout color and seal was phenomenal. Professional, friendly & knowledgeable about your services." Debra Hall, Anchorage-Military

"Used 4 times. Very professional, timely, honest & knowledgeable. Tony got out more stains than I thought possible. Was easy to work with. Value the carpet protectors and then just the time to explain things and answer questions." Nikki Marletto, Wasilla-Business owner Hatcher Pass Polaris

"Well run. Very good customer service. Quality results. Friendly Staff." Kirk Holdberg, Anchorage-Industrial Laundry

"Work is thorough and timely. The company works to get at the job as soon as possible. Carpet cleaning-great. So was cleaning my air vents. Thanks! Also your personnel showed me a way to improve my air vent system. I could breathe a lot better when the air vents were cleaned." Donna Breeden, Palmer-teacher

"1st time. Very professional and helpful. Carpets look 110% better." John Woodall, Anchorage-Restaurant Manager

"Very Happy. Very nice technician. Clean carpet and spots removed." Liz Tanner, Anchorage

"Used 5 times. I've always been pleased with the service and results. That's why I'm a repeat customer. Service techs are pleasant and competent." Gary Busse, Anchorage-General Manager

"This is 3rd time. Pleased. Workers were friendly. competent on the job. Appointment on time. Follow up on appointment time and following cleaning. Cleaner agreed to all small requests we made relative to cleaning around furniture left in place." Elden King, Eagle River-Retired

"First time. Wonderful job. Very friendly and helped assess what services best fit my home. Tech also gave advice on how to deal with my carpet in the future. Much appreciated!" Brad Webster, Wasilla-Youth Pastor

"First time. Fast professional service. I have clean carpets!!!" H & H Sheet Metal-Angela Hoppe, Palmer-office manager



"Used 2 times. Very good customer service and cleaning. Value carpet spot remover which works extremely well and excellent customer service. All contact persons are exceptional." Merry Duane, Palmer-CPA

"Very professional. Great job. Happy with the professionalism of your tech and his good attitude. Value the clean carpets for my new baby girl and the stains are gone." Andy McIntyre, Palmer-Concrete Foreman

"Tile cleaning. Great results for cleaning and renewing older tiles! The guys were great to work with. Most pleasant! Value nice newer entry & hallway and won't have to replace all for years." Dianne Hillemeier, Anchorage

"Fantastic! The Carpet Man did a great job and was very professional. We had our washing machine break down and flood our hallway and closet. I called and you came right, fixed the water damaged areas & cleaned up our mess. The cleaners answered all my questions, was very nice and did a great job. The greatest benefit is knowing that I won't have to worry about our carpets, especially the water damaged areas." Lisa Preuit, Wasilla

"1st time. Happy with the amount of pre-cleaning done to the carpets along with the final brush down. Clean carpets with pet stains removed. Job well done." Brian Lord, Anchorage USAF

"Very friendly, dependable and courteous. I'm very happy with the flexibility of employee. Originally asked for carpet cleaning and asked at last minute for upholstery to be cleaned and he did it w/o any problems. I was able to schedule carpet cleaning before Thanksgiving Holiday without waiting a week or so." Kathy Griesbaum, Anchorage-Home Maker

"Used countless times! Great- Carpet looks awesome. Technicians are all very knowledgeable & professional. Thorough cleaning of steps without wicking. Very economical for the great job that's done." Deb Jones, Anchorage-Legal Analyst

"First time. Very professional, knowledgeable and willing to do whatever it takes to get the job done properly. Helped moved heavy furniture that I was not going to move. But Tony suggested we move it to get an area that had some stains under it. Knowledgeable and reliable, friendly carpet cleaning company that I can depend on and refer to friends." Adam Hollon, Anchorage-Restaurant manager

"First time. Very professional. When you pay a large amount for carpet you want to keep it in good condition, I feel the service will keep my carpet looking new." Virginia Wilt, Palmer-retired

"I think Carpet Man is great. The best cleaners we have ever had. They are thorough and very nice. The Carpet Man gets the stains out of the carpet. When you have children you get a lot of stains. The carpets look almost new when finished." Betty Petersen, Anchorage-retired



"It's wonderful! I really appreciate the prompt & thorough job that was done! Today my carpets are 100% better than they were. My light tan carpet is no longer brown-it's tan again! :) Benefits: 1) Information-What the enzymes do & how I can keep it cleaner w/ the Tefflon. 2) Clean carpets-way nicer & healthier!" Karla Grinnel, Palmer-In Home Day Care Owner

"Carpet cleaning was done very well. Tony did an exceptional job. Happy with quality of work. Value cost, cleanliness of carpet and professionalism of worker." Dolores Rivitt, Anchorage-retired

"Very nice. I called today for service and today was accommodated with out question. I appreciate such fast, friendly and efficient service. Thank you." TJ Ivey, Wasilla-Accounting

"Excellent. My dog vomited all over the carpet! Resolve couldn't get it out, so I called The Carpet Man. Now I resolve to use The Carpet Man! I appreciate the extra effort Jennifer puts into our house cleaning! She's amazing!" Traci Sundberg, Wasilla-Home Builder

"Used 4-6 times. Excellent. Happy with extra service, always willing to do more than asked. Excellent service. Good info from the flyer Jeremy mails out. Ability to answer related questions and explain in detail." Holly Gerlach-Grant, Wasilla-retired

"Used 2 times. The employees are very informative. The carpets come out great every time. The spots my children have left from dropping food and spots from their dirty shoes came up great. Value the convenience of time." Shennica Maxwell, Wasilla-Life Skills Specialist

"Knowledgeable technicians know product and service. Carpets look great! Removed a stubborn stain and heavy traffic area cleaned up beautifully. Easy to work with. Explained fully what they intended to do and proceeded. Quick & efficient." Tim & Kelli Varner, Wasilla-Federal Worker & School Aide

"Used too many times to count-about 10 years. Always do a good, thorough job. Always friendly. Value clean carpets." Karen Johnson, Chugiak- Scheduling Coordinator for Dental Office

"Very professional. In and out very quickly." Dora Donovan, Wasilla

"Excellent customer service! Tony did the BEST! I am pleased with how clean the system is. I will recommend your company to all. Happy with the attention to all small details Tony spent servicing the heating system. I feel he went the extra mile to really clean it. I will breathe much better this winter since it is so clean. Thank you!" Teri Toothman, Anchorage-sales

"First time. A good solid company. Good customer service. Knows the cleaning business. Good facts not just hype. Technician Tony was wonderful! Gave information about process and candid comments about our carpet. Loved the way the carpet looks." Elaine Floyd, Anchorage-SOA Administrative Manager



"Excellent. Prompt reply to scheduling. An expert carpet cleaner. Reasonably priced. We had waited too long to have the carpets cleaned! We weren't sure the light colored carpet was salvageable and you did an amazing job. The best I have EVER used. I'm so glad you offered the scotch guarding. Now that the carpet looks so great we want it protected."  
Cathy Olander, Anchorage-Pharmacy Coordinator

"Great job, friendly, thorough. Clean carpets!" Sheri Anderson, Anchorage-Mom

"Very user friendly-from ads to the consultant Maureen and the actual cleaner Nick. Good explanation. Appreciate the info and nice demeanor. The process was very easy with pleasant employees, especially important when they are coming to a residence."  
Marianne Alfano, Anchorage-Freelance Artist

"Great job, thorough job." Liz Crafford, Anchorage-Geologist

"Great!" Sue Allen, Wasilla-Teacher

"Very professional. Very customer service oriented. Very personable. Excellent work cleaning heavily soiled carpets. Value for price paid, rare in today's world." Andy Ferrari, Anchorage-Commercial Appraiser

"First time. Excellent job and very friendly service. Very prompt and time efficient. The house I moved into had a horrible smell that I couldn't get rid of and he got it out by cleaning the carpet!"

Jill Bruley, Wasilla-Membership Director for The Greater Wasilla Chamber of Commerce

"Good. Reliable. On time arrival. I appreciate the spotting and the use of drying fans. Polite and professional attitude of the cleaners who did the job." Geraldine Bergstrom, Anchorage- Housewife

"Very good cleaning and professional service." Judy Hoppe, Anchorage-Program Analyst

"Very reliable. Friendly service. Quality cleaning. You show up when you say you will. You do not try to sell me things I don't need. You always get the job done right. I used another service (as you were booked for the week I needed) this was a big mistake. I needed my carpets cleaned again as the other company did not do a thorough job. I will only use The Carpet Man from now on." Deena Paramo, Wasilla-Educator

"Great! Henry is great! Carpet is great!" Sharon Allen, Palmer-retired

"Wonderful. Used 5 times. In our new house we were surprised at how dirty the carpets really were. We thought we would have to remove them immediately. But now I'm proud to have company see them. Great Job. Everything has been a great experience. Professional, fast, courteous service. Nick was awesome, did a great job-great personality and professional!" Shannon Canody-Fink, Anchorage-Administrative Specialist"



"Excellent service! Very thorough and detailed with the entire procedure. Informative & courteous. I'm very excited-I came home with a used sofa and now after the service it looks brand new. I was very happy with Tony's job performance. After cleaning & if a stain still existed he would go back and try again. I am glad to have gotten services from The Carpet Man. I have all the confidence to recommend the services from there. Tony was great!" Catherine Lee, Wasilla-Housewife

"First time. I had an excellent experience. The representatives were very nice and on time to set appt. day and time. Very friendly. Clean fresh carpets and couches. They look new again!" Lisa Kizziah, Eagle River-Occupational Therapist

"Excellent customer service. High quality work. You did exactly what you said you would. The end result is just as I hoped it would be." Julie Avala, Anchorage-Teacher

"Very good, friendly, knowledgeable service. Everytime the techs come they are happy, work hard and very pleasant. I feel we are healthier getting the carpets cleaned every 6 months helps take away germs, mites, dust particles that can cause illness more often." Terri Ann Killborn, Wasilla-Self Employed

"Good customer service plus attention to detail." Erik Cummings, Anchorage-Letter Carrier

"Good and professional. Very nice and did a good job." Rachel Jones, Wasilla-Housewife

"Professional on the phone, met my immediate needs within one day. Service provider was kind, professional & efficient. Quick to respond to getting carpet cleaned. My dog got sick and company was arriving the next day from Arizona. My carpets look and smell great. Service was excellent." Betsy Scott, Anchorage-Medical Massage Therapist

"Thorough job. Well pleased. Carpets look and feel great. Pleasant aroma. Prompt service. Good explanation of process." David Mathews, Palmer- Geophysicist-retired

"Very friendly & personable. Very professional. Henry was easy to work with. We liked the whole experience. Our carpet came out real nice and the price was fair. Came fast to clean our carpet." Harry Olivas, Wasilla-Retired Military & AK Marine Hwy

"Great! Happy with getting out "nasty" pet stains!! Prompt, professional, always friendly, helpful." Justin & Brenda Hall, Wasilla-oilfield/teacher

"Representatives have all been courteous, friendly and efficient. Carpets always turn out so much better after being cleaned. Duct cleaning done in past really made a difference in the dust and the efficiency of the heating system." Pauline Richard, Sutton-Social Worker

"Professional cleaning. Technicians have always been knowledgeable & helpful. Happy with stain removal and protectant. Service is fast and friendly. Keeps you informed of the process and any potential trouble spots." Kim Stephens, Palmer



"Used 5-6 times. Excellent. Thorough service at no more cost than others. Each technician has been friendly, careful and willing to go the extra bit to make me happy. Prompt, on time arrival. Careful thorough cleaning. We have many antiques and appreciate conscientious workers who value our home." Kathy Williams, Anchorage-Housewife/Lecturer

"I enjoy your informative newsletter. I like the enzyme pre-treatments. The procedure is of short duration, the technician's arrival was timely and he was very professional & courteous." Peggy Kreuzenstein, Anchorage-retired teacher

"Great. On time, good service & explained everything he did. Also the girl answering the phone when I scheduled this was so helpful and nice. Value a clean carpet, especially the traffic pattern to the bathrooms!" John & Rose Marie Hayden, Palmer-retired teacher and RN

"Excellent. You made our 20 year old carpet look new. It has had many years of hard use with kids, grandkids and 3+ dogs. Happy with how well you explained all that was being done. Better smelling house! Stains removed." Tom and Linda Alexander, Anchorage-Retired

"Used 2 times. Carpets have been really clean both times and the teflon is wonderful. Both technicians have been over the top professionals & are welcome back anytime. Also office staff is extremely pleasant professionals. " Kristena Herrero

"Excellent. Nick did an outstanding job. Would have him come back, very personable and polite. Most beneficial was my carpets look new again. I value great work and that is what was done today." Shelly Mc Cormick, Anchorage-Legal Secretary

"Fantastic. Overall A+. Value overall job attention to detail." James Like, Anchorage-Supervisor Heavy Equipment North Slope

"First time. I am very impressed. Your people went above & beyond without my asking. I was very comfortable having them in my house. I felt that the service & work was even better than if they were doing it for their moms or equal to. Nick was personable, courteous and did not cut corners. The carpet looks so much better than when we used Rug Doctor. It looks brand new." Anita Kranich, Anchorage-Bookkeeper

"Always felt they made extra effort to do good job. On time, scheduled within reasonable time." Vivian Anderson, Anchorage-Retired

"The Carpet Man is the most professional company I have ever used. They are helpful, courteous and friendly. Spots on my carpet that I thought would never come out are gone! The Carpet Man does a GREAT job! You won't be disappointed!" Pam Gallivo, Anchorage-Human Resource Mgr

"1st time. You do an excellent job. I'm happy with the results of the cleaning. The protectant is well worth the cost." Nicole Paris, Anchorage-Housewife



"1st time customer. Seem to know all subjects for cleaning carpets. Great tips. Very professional. I will have you clean our carpets at our business later this month." Lisa Bond, Anchorage-self employed

"Good...Very professional and very happy with service. The details of job and explanation of services was nice to know up front." Angela Kalai, Anchorage-Stay at Home Mom

"The best. Have used them forever. Always looks new when finished. There is nothing I don't like about them." Velma Moddison, Meadow Lakes

"First time! Excellent service, friendly staff-I will use your service again. Henry was very professional yet friendly. Explained in detail variety of services. Carpets look great and smell great too!" Ronda Redich, Big Lake

"Used 6 times. A one service! I wouldn't dare use anyone else to clean my carpets. I have never had a time where I wasn't totally surprised by the cleaning of my carpets. This recent cleaning my son had a very bad kool aid and soda stains that I assumed wouldn't come clean. To my surprise the area looks like the stains were never on the carpet. Thanks! Professional service, informative service and great customer service. I have gotten a sense of security and satisfaction using The Carpet Man to clean my carpets. I always recommend The Carpet Man to all my friends." Charles Watson, Anchorage-Network Engineer

"Excellent work once again! I couldn't be more happy!! I like the fact that there was no false advertisement. You guys really want the customer happy & will go to any length to get the job done. Thank you!!" Catherine Lee, Wasilla-housewife

"First time. Very professional and knowledgeable. I was surprised by the amount of effort your company put into removing stains that most companies would give up on after one try. Tony went over some stains several times to get them up. The carpet was saved rather than replaced. Both the estimator and the carpet tech considered the poor shape of the carpet was in a challenge rather than a nuisance. They were happy to do the work. I can rent the unit without having to replace the carpets and I was given a firm quote without having to worry about extra charges." Robert Hess, Anchorage- Building Maintenance

"I like that you're efficient. I make an appt. and within a few days the job is done and done well." Sherie Hugli, Wasilla-Program Director

"This is a great company with very knowledgeable staff that are friendly and efficient. They listen well to your concerns an address them appropriately. Excellent on dog stain issues. Benefit of clean, clean carpet and advice on carpet care." Ken & Amy Olmstead, Anchorage-Bank Manager/Special Education Teacher

"First time for me but landlord uses you alot and referred me. Very pleasant, courteous personnel, good work, fair price." Elizabeth Cardillo, Anchorage- Substitute Teacher



"Awesome! The flexibility of your service-it was nice to be able to have gold service in 2 rooms and silver in the rest of the house. We'll call again when we get new carpet!" Dennis & Jenny Rogers, Anchorage- Retired/Auditor

"Used too many times to count!! You do a great job! Doesn't leave until satisfied carpet looks its very best." Deb Jones, Anchorage-Paralegal

"We were very satisfied with the carpet cleaning. Any spots were taken care of and look very nice. We are just very glad to find a service that takes care of any and all of our cleaning needs now that we can no longer do some of this ourselves." Wanda Echternacht, Palmer- Retired

"Great Job! Nice crew. Did a very thorough job." Don Adkins, Anchorage

"Excellent. Friendly customer service & making sure job is done exactly the way we asked! Happy with the customer service and the nice explanation of what to expect in the cleaning process to clients before doing the job." Cheryl Yates, Wasilla-Concierge Alaska Airlines

"Very reliable and the techs do a very thorough cleaning. The tech was very tenacious in getting to the "root" of the stain." Judy Hoppe, Anchorage- Program Analyst

"First time. Happy with the professionalism and courtesy of the representative that scheduled the appointment. I was really happy with the prompt arrival, set up and completion overall." Beverly Crout-Bullock

"Thought they were a little expensive, but after I saw the results was very pleased!" Louise Sambo, Anchorage

"Outstanding! Compassionate for customers. Thorough cleaning every time. Happy that my carpet looks new every time they clean it." Sara Farrington, EAFB

"First time. Raymond was very friendly, arrived on time. Carpet looks nice." Brian Ladd, Anchorage

"First time. Outstanding Job! Tony worked x-tra hard to get everything cleaned. I'm very impressed. It's hard to find service this good anymore. I'm just very impressed with how hard Tony worked to get the job done. No breaks, 4 hours of non stop cleaning. The house smells great!" Roy Slempe, Anchorage-Sonographer

"1st time. Great! I will call you again. Your person cleaning was so friendly and did a wonderful job. Happy with on time for the appointment, friendly personnel. Carpets look brand new!! Lissa Scott, Anchorage

"We were very satisfied with the carpet cleaning. Any spots were taken care of and look very nice. We are just very glad to find a service that takes care of any and all of our



cleaning needs now that we can no longer do some of this ourselves." Wanda Echernacht, Palmer-Retired

"Very good, excellent. All traffic spots and things that I wanted cleaned are all gone. Our rug looks new. All the employees you send us to clean are good, nice people." Norma Stacy, Anchorage-Housewife

"I am very satisfied with your company. Tony was very personable and polite. I'm happy with my clean sofa and the carpet areas." Patty Westover, Anchorage

"Very good. Very in depth cleaning of carpets. Good service and quality work." Jorge Alvarez, Anchorage-US Air Force

"Good! Clean Carpets!!!" Connie Hogan, Palmer

"Awesome job! Carpet stains removed from one of my bedrooms- Carpet now looks great! Value working with my schedule, insuring my carpets are cleaned in time for guest arrival." Janet Fischer, Anchorage-Management

"Excellent. I'll ask you back again. Stains I believed could not be removed were!" Wesley Rogers, Anchorage-Locomotive Engineer

"I always call back when I need carpet cleaned. Prompt service. In & out fast. Always friendly guys! Polite and expert workers. Great job of cleaning." Pat Newcomb, Wasilla-Housewife

"Very personal & friendly & did a good job." Karol & Rick Johnson, Houston-Sales

"(Duct Cleaning) Very pleased. I will be calling on you for future services. Professional staff, polite, clean and in uniform. Office staff also professional, I liked the appointment reminder and the follow up call after the work was done. Very much less dust in the house, also not sneezing so much! The heating system seems to heat more effectively. Very worthwhile!!!" Christine Betts, Wasilla

"Used 4 times. Very accommodating as to appointments and thoroughly knowledgeable about carpet care. The Dupont Teflon coats very satisfactorily and the professionals have always been extremely personable. They work quickly and their work is the finest quality. The owner and the employees are very good about explaining each procedure & spotting & cleaning in between professional cleaning." Margery Borders, Wasilla

"First time. Very good. I couldn't believe how clean my furniture came and traffic areas on the carpet. Excellent work, very experienced. Game me some pointers on how to keep my carpet nice looking. Very professional worker. Your rebate is good, your technician was very pleasant and courteous."

Barbara Rahe, Eagle River-Clerk



"Impressed by the hardworking, efficient cleaner! Your name should be The Carpet Man and his Expert Cleaners. Countertops sparkled, woodfloors shined, entire house dust and dog hair free. All the little things were cleaned-picture frames, window sills, baseboard heaters, door frames and woodwork on the doors." Martin Buser, Big Lake- 4 time Iditarod Champion Dog Musher

"Have used 3 times. Very, very impressed. My daughter had arranged to have her carpet cleaned before her baby came. Baby came early, I called and asked if they could come early, we were so grateful. Valued moving furniture and cleaning the furniture front and back very well." Sharon Rilbounne, Wasilla

"1st time. Polite, Professional. Happy with removal of dog stains. Value rebate check for another cleaning." Monica Mueller (Boyce), Palmer

"This is the first time. Very professional and dependable. Courteous to do business with. Prompt and efficient. Raymond was extremely courteous and professional. Although he worked fast, he never seemed to be too busy to answer questions. Two Benefits Valued: 1. Good cleaning process and service vs. going it without the knowledge we now have. 2. The necessity to have carpets cleaned regularly."

Michael Galbraith, Anchorage-Investment Broker

"Used Twice. Excellent. Very professional and courteous! :) Rental unit was left in very bad condition the last time and this time. The professional cleaning that was done both times makes it look almost new again. The carpet is over 15 years old. The stain removal is outstanding and overall cleaning was the best I have seen. Thank you so much." JoAnne Fine, Wasilla-School District

"First time. Very pleased with the service. The techs were very professional and accomplished the job in a timely manner. Very professional and friendly." Derick Marshall, Eagle River- U.S.A.F.

"First time. Good. Happy with quick reply and schedule." Leslie Mayer, Anchorage-Teacher

"First time. Everything seems to have gone great. Very nice and informative tech. Happy with professional tech, answered our questions. Benefit gotten-should keep our carpets maintained like anything else."

Mark C. Smith, Talkeetna-Mechanical Contractor

"First time. Excellent services and products. Very knowledgeable. Explained in detail what each application did for the carpet. Was impressed with initial (friendly) conversation setting up appointment. Tony-very nice and knowledgeable." Blain Ghan, Anchorage-Transportation

"Only one word can describe the job Tony did, "Unbelievable"! I wasn't really confident that the carpet would come clean. But Tony literally saved me thousands of dollars in



flooring costs. JOB WELL DONE! Simply the best job ever! Value: Cost savings on flooring replacement, great service, reliable, honest, etc." David Gonzales, Anchorage-Construction Administrator

"First time. The carpet looks great. The pet stains were removed better than expected. The main objective of the service of the service was to remove my pet stains and odor from upstairs living room which was done quite nicely. Job was done quite thoroughly."  
Tracy/Liza Brown, Eagle River

"Excellent-great customer service. Always work with my schedule. The staff is very courteous and efficient." Jill Carroll, Anchorage

"All the grout was cleaned and re-colored. It looks awesome, done in a timely, professional manner. I will refer anyone needing tile work to your company without hesitation. Value fair price, good work and guarantee." Pam Keck, Anchorage

"Great! Professional, friendly, knowledgeable & efficient! :) I was able to get an appointment quickly. Henry did a great job. I highly recommend your company. Henry explained in detail what I need to do in order to keep my carpet looking its best! I felt more informed after his visit." Valerie H

"Great! On time to arrive and prompt service. Was the first service we have used in a while where it was on time. Very good. Rental property, landlord will be pleased!" Megan Thornley, Anchorage- Nurse

"Used 6 times. Excellent. Awesome customer service. Very thorough cleaning, great looking carpet and furniture. Looks like new. Quality customer service-no hesitation to call again." Mike Cargill, Anchorage-I.T. Engineer

Looks good. No complaints. Raymond advised to save money and get fabric protection to my new furniture. Material is easily cleaned and does not need additional protection yet. My carpet is clean!" Cliff Judkins, Wasilla-Building Inspector

"On time. Neat, friendly, informative. Happy with the way the carpet looks and smells."  
Doug Callison, Eagle River-Self Employed

"Nice tech. Carpets look good. Pet odor seems to be eliminated." Diana Bender, Wasilla-homemaker

"First time. The carpet looks really good. I think he did a great job. I'm very pleased with everything he did. He was fast and I would be happy to refer The Carpet Man to my family and friends. I was glad he was able to get the spots out of our chairs. He was fast and thorough in all of the rooms & hallway-as well as the chairs. Everything looks great I will be sure to call them again. "

Janice Fullmer, Eagle River-Music Teacher



"This is the only company that has the most reasonable price and do good work in cleaning. Happy with the odor and most of the stains removed & overall look of the carpet. Friendly. Rebate check for the next cleaning." Lee Walters, Anchorage-cashier

"Used 4 times. Very good service, always do a great job. On time, good service. Carpets are always well cleaned, help is friendly and courteous. Happy with all of it- Great tips in the mailer."

Jeanine Greene, Eagle River

"First Time. My brother had his carpets cleaned by your company & his carpets looked great! As far as I can tell- so do my carpets (he just finished). It didn't take 4 or 5 days from the time I called to have them here cleaning my carpets." Kristen Anderson, Wasilla-Homemaker

"Used 3 times! Great!!! Henry has an awesome personality. Very friendly and helpful! Value Clean floors and a clean place to sit." Flicker Petrovich, Wasilla-Retired

"Used 3 times. Dependable, good job. Very clean and professional. Clean carpet, not "sort of" professional service." Linda Long, Anchorage-Marketing

"First time. Very considerate of our needs. Happy with the whole package. Clean carpet, got the pet odor out & saved my husband from ripping up carpets. That is the main thing he liked, saved him from a job." Judy Feliz, Wasilla- Retired

"Used once. Professional job. Henry did a great job and answered all my questions. I am very impressed with his work. Prompt & fast. Thank you very much." Keith MacDonald, Anchorage-Carpenter

"Great job. No tracks & smelled great. Valued tips on upkeep." Florene Carney, Wasilla-Retired

"Does a good job! Pet stains areas we have "tried" cleaning, The Carpet Man has been able to do better! Available when called. Arrived on time. We cannot be home all hours of the day. When we set appointments, we need to have them met. The Carpet Man is punctual." Peggy Spindler, Palmer-Human Resources Coordinator

"You do the best job on professional cleaning that I've seen. Happy with time spent on spot removal. My carpets came cleaner than I thought they would." Sonya Maxwell, Wasilla- Homemaker

"The cleaning of the carpets is very good. The carpets smell & look great and the service man was very prompt and personable. Valued details about how carpets age & the cleaning process." Catherine Smith, Wasilla-Retail



"I was pleased with the friendly service and professional job on the carpets. The job time was efficient. Happy with the job. Valued the free 200 sq. ft. of carpet cleaning." Jody Summers, Palmer- Student

"First time. Very good. Everything was thoroughly explained in detail what would be done from start to finish. Our service technician was exactly on time for our appointment and very friendly. Very knowledgeable. A very clean carpet! I appreciate a professional job done by an experienced technician and that's what I got. He was on time, very professional and thorough and that allowed me to get on with my day and do things I had to do." Gayle Beckhart, Wasilla -X-ray Technologist

"GREAT! This is my first time and I am very happy. It smells great and looks brand new again! Someone else is cleaning my carpets instead of me!" Karae Word, Wasilla

"Good- the guys were very thorough & took time to explain everything to me which was very helpful. They were careful to spot clean the hard spots & did the stairs which were very soiled. It turned out great. Carpets are clean which means less pollutants in the air & germs in the house. They look a lot nicer and smell good!" Judy Berberich, Palmer

"Used 3 times...Great! Excellent!" Susan Curry, Anchorage

"Excellent job, very courteous employees, very knowledgeable about stains and cleaning. Raymond is an excellent carpet cleaner-deserves a raise! :) Very to the point, not trying to sell you anything other than what you ask for in cleaning. Love the flyers that come in the mail and the discounts." Caryn Word, Anchorage

"Used 2 times a year for 5 years. Reliable-We keep coming back." Douglas Bartlett, Chugiak

"Good employees-Friendly." Roy Martin, Anchorage

"Most excellent. I work many hours per day and sometimes have no days off for weeks. I called on Tuesday-they were here on Wednesday-thank you Sonja. Henry explained every process fully-there was no "pressure" to purchase additional services. Valued the pre-treatment for stains-pet "accidents" and Protectant for carpet upon completion." Donna Council, Palmer

"Great! Professional/Timely. Happy with timeliness & tips on future stains." Sandra Burkhart, Chugiak

"Carpets were cleaned well. Your equipment & operation were excellent. Good service and well cleaned carpets. I waited too long to have the stains cleaned." Richard Crick

"Friendly, Efficient Service." Cathy Seutyer, Wasilla

"The service was efficient-carpet cleaned like new and technician was helpful and cordial. 25 year old carpet looks great." Janet Mills, Anchorage



"I was very pleased the way my carpets were cleaned. The young man worked very hard to see that all stains were removed. I am happy! Happy with cost and on time schedule. Exceptional clean carpets." Dolores Rivitt, Anchorage

"I really like the guarantee!! Pretty good service. I love my carpets when they're clean! There were a few spots that needed extra attention and were tended to. I have an 8 mo. old and now that my carpets are clean I don't have to worry about her on the floor as much. Thanks!!!!" Daphni Ryan, Palmer

"Our carpet is just 1 year old & it looks new. Great!" Warren & Barb Sharp, Palmer-retired

"Great. Receptionist- Pleasant, Efficient. Henry-on time, great job." Renee Herold, Wasilla-Real Estate Broker

"First time. You have a great staff; the exact quote was just that-no extra or hidden cost; our carpet & furniture look brand new; totally a great job! Your cleaning crew made our 10 yr old sofa look "show room" new, I didn't think that was possible! We won't have to go through the estimate hassle again, we'll be calling you." Ed & Ellen Baier, Anchorage

"Great- You removed the stains that I didn't think would come out. Valued the price & how the clean the carpet came." Karena Merrill, Palmer

"Prompt & Courteous. Happy with removal of a lot of stains & restored traffic area." CB Wise, Palmer

"Nate explained in detail about the do's and don'ts for my carpet. That was great and I know that will always be valued info. Thorough! I was totally surprised at the level of detail and professionalism! He totally removed some stubborn stain I thought would never come out. Thanks! You saved me replacement \$\$\$\$. Carpet Man company your team is #1. (Nate) is an asset to your team. Please pass on my THANKS!" Vance Belland, Anchorage-US Air Force

"1st time. Aggressively customer friendly. Did the job for the quoted price." Alex Gimarl, Anchorage

"1st time. Maximum effort resulted in great job. We were impressed with the outcome. The removal of a 2 yr old stain gave us great concern. This saved us \$\$ in carpet replacement. One benefit a note from Josh that no shoes and frequent vacuuming will benefit us by staying cleaner longer." Carolyn Mitchell, Anchorage- Business owner

"First time. Professional and fast. Great job and the tech had a great attitude and personality. I felt comfortable just staying out of Josh's way while he carried on about his business. I feel good about how my house looks. For the first time in ? years I don't have a sinus headache on a Sunday. Typically (before duct cleaning) I would wake up on Sunday and take Sudafed after spending all day Saturday in the house." Sandy Avila, Wasilla



"1st time. I think it's great! Service was very good and personable. Did a great job!! I liked the fast service. I was having a party and decided last minute to do carpets, so it was nice to be able to get them done before the party." Sherry Stevens, Wasilla

"Wonderful! Josh was able to get the vomit stains out completely. I was very relieved. Then, since he had more time he cleaned my high traffic areas. Fantastic." Peggy Fowler, Palmer

"Friendly. Efficient. Good customer service. Something you don't receive much these days. Customer service is the most important part of client/business relationship. Josh is excellent. A good representative for your company. Quality work."

Wayne Brewer, Eagle River

"Professional, informative. I received complete follow through on all services rendered. I have small children who crawl and play on the carpet in my home. I feel better about them being down there playing now." Tom Kearney, Wasilla-Advertising Design Mgr.

"First time. Do a very good job. Informative. Techs easy to talk to. Good workers-Fast & efficient." George Gilpin, Wasilla -retired

"Used 5 times to clean carpets. Your firm has always provided fast and efficient cleaning for my carpets and the personnel are friendly & knowledgeable to help clean any trouble spots. I have a petroleum spot based spot which I couldn't remove and Josh got most of it out and gave me tips on what could be used to further treat the stubborn spot. We had our vents vacuumed by your firm and noticed a big difference immediately in the cleaner air."

Margery Borders, Wasilla- retired

"1st time. Impressive. Carpet looked really clean-lots of attention to detail. A pleasant, efficient crew. Appreciated the protectant spray. Got a discount on part of work-appreciated and a very clean, nice looking carpet have been fully presprayed before cleaning."

Al Bergstrom, Anchorage-retired

"Very good. Prompt service, tech was knowledgeable and professional. Very prompt and adhered to the time that was scheduled for. The carpet is lower grade "contractor grade" carpet, but you were able to "bring it back to life" even in the high traffic areas."

Don and Tricia Ropka, Palmer

"Loved it! So Clean. Helped me pick a plan that fit my budget & cleaned spots I thought would never come out." Shannon Vanoostrom, Palmer



"I just moved into a new house and the carpet had pre existing stains. The Carpet Man did a great job. MY new house feels even newer." Melanie Savol, Wasilla

"Very prompt & good communication. Very satisfied. On time!!!" Donna Hartman, Wasilla

"Happy with responsiveness and quality of work. Good work, on time!!!" NA Twitty, Willow-retired

"Do great work!" Deb Jones, Anchorage

"Great Service. Just moved into a new home & they did a wonderful job of cleaning the carpets. Valued personal walk through & on time service. Jennifer Murray, Wasilla

First time. Very thorough. Your office staff (Sonya) was very courteous and fit us in quickly because company was coming. Josh answered all my questions and was very informative. Carpet looks new and smells so much better. Looks like when we moved in. Thank you for the discount coupon for the next time. We have a new puppy in a new house and it was awful to look at the carpets so dirty and had urine from the puppy. Now it's great that I can look at nice clean carpet again." Rosie Scott, Palmer- Court Reporter.

"First time. Reliable, honest, trustworthy. Carpets are very clean, even old stains GONE! John took the time to explain how to get the stains out so they won't be permanent."

Kari Dupree, Anchorage

"First Time. Very good overall service. Showed up and did the job in the time frame specified. Quick quote, quick job. Got stains out. Beautiful carpet after cleaned." Carolyn Edwards, Anchorage

It's great! Friendly, efficient. Shirley Randal, Anchorage

Excellent job. My only regret is that I waited so long before I called. The carpet looks great and smells clean. The carpet cleaner was very pleasant and courteous and really put out extra effort to get out those stubborn, old stains. We are about to put our house on the market. This cleaning has gone a long way to mitigate what was previously an awful first impression. Now when people come to look at the house, they won't notice the carpet first and reject the entire house. Julie Cobb, Anchorage

Great work! The people answering the phone are so helpful and friendly! Kelly Jeter, Eagle River

On time & friendly service. Debbie Todd, Anchorage

Appears to be reputable and honest. I liked that the cleaner, John, was able to explain the different treatments we could try. Very professional. Karen Joy, Anchorage



Outstanding service. Technician was very helpful and courteous. Quick service, cleaned well and gave plenty of advice. Steven Lindquist, Eagle River

Good, friendly, efficient. Happy with the flexibility on entering my home with me at work along with a detailed phone call from the tech with options and totals. Value the tip on keeping a fan on the mysterious reappearing stain- it looks great today. Also my bar stools look great and was a good idea to have them teflon guarded. Jill Estes, Wasilla

Very Satisfied. John went the xtra. John went the xtra & helped work around my non moveable items. Value contacting me yearly. In & out & cleans up well. John Vandebos

Good, Excellent. Valued putting blocks under furniture and stain guarding traffic area. Thorough, courteous, prompt. Alicia Jones, Anchorage

Great Service! Techs are always friendly and knowledgeable. Jerry Smith, Anchorage

Fabulous. You matched my bleach spotted carpet. Valued cleaning tips and team.

Divinity Purrey, Anchorage

Very satisfied. Your technicians have all been pleasant and thorough. Very professional.

Gary Mawager, Anchorage

Great customer service, friendly and polite. John pointed out spots we weren't even aware of and removed them. Nice clean fresh carpets. Tracy Wood, Eagle River

1st time! Great Job! Totally clean problem areas. Removal of cat stains and chemicals- Thank you! Rebecca Schmidt, Anchorage

First time. When comparing it seems that you go out of your way to inform your clients about the different methods to clean carpet. But most of all is that you guarantee the job you do. I like that you describe your service and you go all out to tell about the different methods.. Valued the military discount and the fact that you take the area rugs in to be clean. Ruth Brooks, Anchorage

1st time. Very professional. Worked quickly & gently with the furniture. Very efficient worker. He informed us on all aspects of cleaning & follow up. Very up front with all information. I didn't have to pull information out of technician. Thomas Riley, Palmer

Used 3-4 times. Excellent. On time, thorough, friendly & quick service. Value clean , nice smelling house, appearance of carpets, less allergens. Melanie Glaxx, Palmer

Very good job and fast. I am happy to see a clean carpet again. Got a lot of stains gone. I know I will call you back again for the rest of my house soon. Randy Unger, Wasilla.



Used you the last 5-8 years. You are the best!! You know how to remove stains & to make my carpet look new again. I like the fliers in the mail & realize it's about time for cleaning my rugs. Your company has friendly people willing to work and on a time convenient for me. Someone calls the day before and the technician calls before coming. What more could you ask for? Bonnie Smith

"You have a wonderful company. Your employees were thorough and polite. I felt comfortable leaving my home to run errands while they were here. My carpet looks great and I even got frequent flyer miles by using my Visa card! I am thrilled to be breathing clean air and walking on clean carpets! We are thankful we had the heating ducts cleaned. We have noticed much less dust in the air and on the furniture. It was well worth the expense." Stew & Mary Gail

"Great! You spent more time than I've ever experienced, carefully cleaning and removing spots and stains. I am very pleased with how well our 'old, worn' carpet now looks!...Very nice carpet professional-worked very hard and diligently, brought the best out in our carpet! Our house looks so much nicer with clean carpeting." Theresa Wolcott

"You are awesome! Your crew is very friendly, professional, and very courteous. Your equipment is efficient and fast. I am very pleased with the results. I was very shocked at how clean this old carpet looks...now it looks new again!" Sharon Stultz

"Our dog stained the carpet badly and he got those out. An old cappuccino coffee stain came out too. He knows his business." Mrs. Roger Smith

"I was concerned with pet odor...it was taken care of. They were not pushy and trying to sell me services that I don't need. Very informative...explained all of the procedures with me and why they are necessary." Debbie Hays

"He was such a nice boy. He vacuumed all the time, and kept his room clean. He is kind to old ladies and dogs. I don't know why he wanted to grow up and be a carpet cleaner. He could have been so much more." Jeremy's Grandma

"Excellent service, you work with me to get the most service for my money... The cleanest carpet ever. I've used every other service in town and your company has left my carpet the cleanest." Jennifer Moll

" The employees are very courteous and helpful. I have also used this company for duct cleaning and I am very happy with all your services...very accommodating as far as time...we're trying to move out at the same time and they were more than willing to work around our schedule. Excellent cleaning of carpets, just like new again! :) "Kari Corbin

"I am very pleased with the courtesy of the employees. They were very thorough in cleaning my floors and furniture. He took his time and did not rush to get the job done." Kambe Padgett



"Excellent! Customer service over the phone, separate visit for a quote, and a very good job of cleaning! The gentleman who quoted me came out personally, and used a black light to identify pet urine areas. And the two gentlemen who cleaned the carpet were very courteous and thorough. Old carpet was brought back to life!" Barbara Rowland

"From their introduction at the door thru the entire process they were very professional, very friendly, explained themselves clearly-- I'd definitely have them come back to my house again." Karen Playle

"Professional technician was very knowledgeable, thorough and friendly. The carpet looked great when he was finished!" Cathie Rhodes, Wasilla

"Wonderful! Affordable, friendly service!" Mary Johnson, Sutton

"Very impressed with how your staff took the time to explain your cleaning process. Loved Andy taking time to clean and not just rush through another job. I was very pleased to know there was more than ONE quick rinse through the cleaning process. In past I have re-cleaned carpets with my own machine after having them "professionally" cleaned." Cindy Stearns, Eagle River

"We are quite satisfied. Very effective cleaning and stain removal." Jeff Bayless, Wasilla

"Friendly and professional cleaners have always been neat in appearance and efficient also. They also seem to know a lot about the carpet cleaning process. Professional, quality cleaning." Melissa Keil, Wasilla

"Excellent! Carpet is so clean, looks like new." Kay Atchison, Wasilla

"We now have a clean carpet for our baby to crawl around on and our carpet looks like it did when we moved in." Shannon Connelly, Palmer

" Very professional, very thorough. My carpet is four years old and with three teenagers we see a lot of traffic go through our house. You came in and made my carpet look brand new again." Simone Smith, Palmer

"Professional! Exceptional results! Great recorded message about carpet cleaning and questions to ask. Efficient, informative phone staff! Professional cleaning staff!" Melinda Miller, Anchorage

"Fantastic job! Friendly, courteous and quick. This cleaning prolonged the life of our carpet. I thought we would have to replace it, but now we will be able to keep it for awhile longer." Nancy Favors, Palmer

" Very good. I'm impressed with the quality of service." Edgar Bergeron, Anchorage

"Excellent! My 15 year old carpet looks like new!" Hilde Krauz, Palmer



"Great Service, Professional and prompt. Web info was great." Trecia Hunter, Elmendorf

"Excellent in all respects. Service technician was very professional and knowledgeable. It was clear he really enjoyed making people happy with truly clean carpet!" Laura Pate, Anchorage

"Excellent work. Excellent prices. Customer service is the best!" Deb Jones, Anchorage

"A great job was done with lots of attention to detail. Corners and edges of rooms are perfect! Technicians are professional and friendly." Michelle Lanz, Eagle River

"We went to The Carpet Man because a prior employee had wonderful things to say about the company. He is right, as we have found this company to be very honest and trustworthy. We appreciate the prompt attention and professionalism used." Mike & Karie Raynovik, Wasilla

"Very, very good- specifically the consumer info. Technician is very courteous, with a positive attitude. Work was excellent. A carpet cleaner I can recommend to others with confidence." Tom Laret, Chugiak

"Great! Very Friendly! My carpet is clean for a good price with excellent service." Kaylene Wilsonoff, Wasilla

"Excellent. The overall experience all grade A." Paul Rotkis, Anchorage

"Extremely pleased beyond expectation. The carpet looks like new now. Excellent service and results." Debbie Gianopoulos, Palmer

"Excellent service. Very impressed with the results. When I need it cleaned again I will definitely call you." Marilyn Tuttle, Palmer

"This is the first time and won't be the last! Very professional, courteous and timely. Best job on carpets ever!" Paul Holmberg, Palmer

"Very thorough! Clean carpets! High traffic areas looked great!" Lindsay Johnson, Anchorage

"First time I've used you, an excellent job!" Dennis Crabtree, Anchorage

"Very nice. Explained things well. Very professional. The carpets looked wonderful, The house smelled so clean." Leah West, Anchorage

"Carpets look great! Really appreciate the fact you stand behind your work. That's the reason I called." Susan Wood, Anchorage

"Professional and knowledgeable. Took time to answer all my questions. Carpets are brighter and the stairs look great.." Valerie Hennigan, Anchorage



"Excellent work , professional service. This is the first use of your service. It is the best and most thorough cleaning service I have used. I will definitely use your service again." Faye Bishop, Anchorage

"Extremely pleased. After 4 kids, 2 cats and numerous puppies the carpets actually came clean! AMAZING!" Monica Rissen, Palmer

"Excellent-very conscientious. Service Master stood me up & you came to the rescue-Great!" Frank Trick, Anchorage

"First and foremost- a very clean carpet! Second the promise I will call you for my next carpet cleaning!" Pat Patterson, Eagle River

"Great job! My white carpet is white again!" Brantley Phillips, Anchorage

"Very clean carpets throughout my house. Very fair pricing." Russ Richardson, Anchorage

"Excellent service. Your staff was friendly, fast and efficient." Anita Shaw, Wasilla

"Our carpets were terribly dirty from 8 years of children. When the technician cleaned them they looked BRAND NEW! Cheri Chavers, Eagle River

"Great service-friendly, professional and the cleanest job of anyone. I feel that my carpet is really clean and disinfected. Not just chemically treated like some companies." Allison Madigan, Anchorage

"With a baby on the way, the price was very affordable. Plus, I wasn't comfortable with my kids playing on carpet that had been cleaned by chemical cleaners like Chem-Dry." Pete Hobbs, Anchorage

"Very satisfied. My carpets were heavily stained. The guy made them look like new. Value efficient friendly service." Walter Mc Neal, Palmer-Retired

"Great friendly service and very good cleaning. Happy with cleaning of tough stains. Clean, friendly & professional carpet cleaners. He did a great job on my childrens "tough" stains in the rooms." Cynthia Brudo, Wasilla

"Excellent customer service and job performance. Happy with getting up pet spots and stains. Value long term cleaning discounts on returning customers." Tammy Ketchum Walleth, Anchorage

"Very professional. Workers are courteous and conscientious. Telephone staff is pleasant to speak with and helpful. Products used are high quality. I like how they ask me to walk through with them and discuss what they did, any specific stains they had to address and then ask if I have any questions or comments. Value carpet that lasts longer." Elbertha Anker, Anchorage-teacher



"Your staff & technicians are very kind & easy to work with. The prices are high. I think you do a great job. The experience was fine. Shane was extremely cordial & willing to start in the room I preferred for my convenience. Value clean carpet that I am happy to have my grandchildren play on & glad to show when potential buyers come to look at our home."  
Donna Perkins, Eagle River-Homemaker

"Very professional & thorough." Vincent Ditmore, Anchorage

"First time. Very satisfied. Your technicians were friendly & pleasant to work with. My carpet was very dirty and I wasn't certain it would come clean but I was pleased that it did! Value a clean carpet that smells good." Donna Galbreath, Eagle River

"Used twice. Excellent! Totally positive experiences! Thoroughness of carpet cleaner on both occasions and so professional and courteous. Very accommodating. Newsletter has interesting information and of course the excellent service is such a great value." Anita Dale, Girdwood

"Henry was very professional and did an excellent job cleaning my carpet. I now know who to call for my carpet cleaning." Homer Huffman, Talkeetna

"2nd time. Excellent service. Henry did a very thorough job. Good service my rugs look near new again!" Ronda Redick, Big Lake

"Positive. Cordiality, questions answered, on time, carpet was brightened (energized). Value Knowing the carpet is really clean." Bob Lee, Palmer-Retired Pastor

"Competitive prices and excellent work. Won't use anyone but you! With 3 dogs and 2 cats every time is an experience we are happy with. Experiencing puppy training twice in two years you guys get out stains that I can't get out. Henry always does an excellent job keeping my white carpet white!" Joy & Bob Condon, Wasilla

"1st time! Incredible! My carpets have never looked so clean...thank you!! Happy with the knowledge of your staff and how to get my carpets as clean as can be! I've learned what I was doing wrong with my stains & now know how to do it the right way! Thank you!" Heidi Morrison, Anchorage-Daycare

"First time. Great. Very impressed and will definitely use you guys in the future. Happy with the way your staff was dedicated to cleaning the carpet. Value a very clean carpet and advice on how to keep my carpet durable." Eddy Asteeji, Anchorage

"So far so good, great. Our dog passed away (of old age) & left a mess on our carpets. Carpet Man came in & it looked like new again." Sandy Wright, Wasilla-Self Employed

"Good and friendly service. A really clean carpet in short order. No hassles or rudeness. Thanks." Phil Batchelder, Anchorage-Massage Therapist



"Very good so far. No issues. I like that. Showed up on time, explained in detail what was going to happen, called when Henry got to my house. Waited with me on my time schedule and did a very good job." Joe Vergnetti, Eagle River-Pharmacy Tech

"1st time. Good. Showed up on time & explained the process very well. Carpet looks outstanding. Wish we would had done this sooner. Value 1) Cleaner Carpet 2) Friendly Service 3) Punctual ." Alicia Z, Anchorage- Project Coordinator

"Excellent. Appointment was timely and professional. Henry explained the process in detail and was very thorough. Carpet was beautifully cleaned & Henry is very knowledgeable and an excellent & friendly educator. Clean carpet= healthier household. I loved the discount on future serviced and that you also clean air ducts." Sara Yancey, Wasilla -Student/ Health Care worker

"Exceptional, professional service. Great customer service. Informative, upfront about costs and overall more than satisfied with the work on the carpets. Appreciated discount and all the extra efforts that will keep us coming back to your company. Thank you for your excellent service." Bruce and Nikki Linqvist, Wasilla-Mental Health Clinicians

"It was just incredible how he brought back the life into my carpet. Nick did an awesome job and was very friendly. Excellent customer service with highly qualified personnel. Terrific pricing and quality work." Naomi Lardner, Wasilla-Law Office Asst.

"Great! Everyone that comes is always concerned that I am happy about the end product. There was a nasty grease stain in my den/office that I had tried to clean without success but it came right up when your guy came. I like getting the coupon for a discount if I get my carpets cleaned every 6 months. It encourages me to have cleaner carpets and a cleaner home!" Sheri Anderson, Anchorage-Mom

"Highly acceptable. Happy with how the workers came into my home and did a very good job. Very helpful. Explained to us what we need to do to keep our home dry.Viola Mae Hartley, Anchorage, AK

"Great. They were able to get stains out that had not responded to any OTC cleaners at all. My carpet is 1986 carpet and still looks great. Very professional and explains what needs to be done." Linda Alexander, Anchorage-retired

"Your company was highly recommended by a friend. Henry did a great job. He was on time, helpful, very polite nice young man. I will definitely recommend your company to friends and neighbors." Carla Ruehl, Anchorage-retired

"First time. I am very impressed with Nick. I appreciate his helpful friendly attitude as well as his clean cut appearance. Quick, Timely job." Diana Patton, Anchorage-Teacher's Asst.

"Performance met my expectations. 2nd time using your company. Happy with the company responsiveness and timely appointments." Herbert Guillory, Wasilla-Environmental



"First timer. I was very impressed by the professional, personalized service I received. I feel like I paid fair price for exceptional service. My specific questions were addressed to my understanding. I really appreciate your staff-Wow!! What a team!!" Rosemary Zimmerman, Girdwood-Chiropractic Physician

"Excellent!!! I thought the carpet would be full of stains. But no it was cleaned back to it's original state. Great job! Henry is a magician!!" Joan Tolstrud, Palmer-Metal Manufacture

"1st time! I am happy! My daughters room was SO Awful spilled drinks, smudged food. It almost looked new after it was done. Value healthy clean room for my daughters. Protectant on the floors to prevent future stains." Ada shavings, Anchorage

"First time, very good. The person who answered the call was great got someone to our house quickly. The carpet guy was real nice and did a super job." Jeanne Sampson, Wasilla -Chef

"First time, great. All employees are very nice, courteous, respectful & do their best. They represent the company very well & in a very professional manner. Value I can count on someone to do a great carpet cleaning service." Ashley Valencia, Elmendorf AFB- USAF

"Excellent. On time and did what you said you would. Clean Carpets!!" Jaye Marshall, Big Lake-Owner Performance Yamaha

"Great! Prompt, fast and a quick good job. Very personable, knowledgeable and seemed to be very thorough with all of my carpet stains. Learned not to spill mustard or it won't come up!" Dan Deschamps, Wasilla-Contractor

"Very efficient, professional technician. Arriving on time-quick but thorough." Indee J. Davis, Anchorage-Dental Assistant

"First time. Professional, very helpful in answering all our questions. Carlos came in with a smile on his face and was nice and professional. The carpet came out great."Beth Pergola, Anchorage-Teacher

"Very nice and friendly and extremely prompt. Very professional. Amazing the pet stains are gone & the house smells so good! Lets hope it lasts!" Kim Johnson, Anchorage-Homemaker/Internet Business

"I am happy with cleaning. Professional and pleasant worker." Ivana Rendvilic, Eagle River-Mom

"1st time. Great. Awesome good, will refer to others." John Holland, Wasilla

"Very professional, efficient & effective. I called with a short notice request and was pleased that you could fit me in the same day. They worked around my schedule. Clean carpet, thanks a bunch. Wonderful professional technician." Naomi Morrow, Anchorage



"Used 4 times. Excellent. Removed a stubborn dog stain & was able to get it out. Very friendly guys. Informative and professional. Carpets turn out wonderful. Quick to get an appointment." Kelli Varner, Wasilla

"First time. Friendly, professional, a worthwhile necessity. My first experience was enjoyable! I would definitely call again & recommend you to friends and family. Good service & expedient." Carrie Shields, Anchorage

"Great. Ben was detail oriented & professional. A pleasure to deal with. Value available on short notice and you had a flexible schedule." David Wilson, Palmer-Pilot

"Great convenient scheduling, thorough job. Works hard to get any real bad areas clean. Makes carpet look like new even though it's 10 yrs old." Lynn Murphy, Anchorage

"Used 6 times. Awesome! I am always happy to have you come! The quality of your work is great and very meticulous. I appreciate your attention to detail & suggestions about carpet care. Hints about the use of throw rugs (don't put them on your carpet if they are rubber backed!)...Thanks for that-I'll be more careful in the future." Jenny & Dennis Rogers, Anchorage

"Excellent Have 3 cats-cat hair was vacuumed up first very well. Cat stains (vomitting) were removed. A couple of years ago brow spots appeared after cleaning. Service man reported brown from mat underneath had seeped through carpet. He re-cleaned and dried as I recall. No problem. Value discounts and checks toward future cleaning." Lee Hill, Anchorage-Retired